



Town of NORTH HAVEN

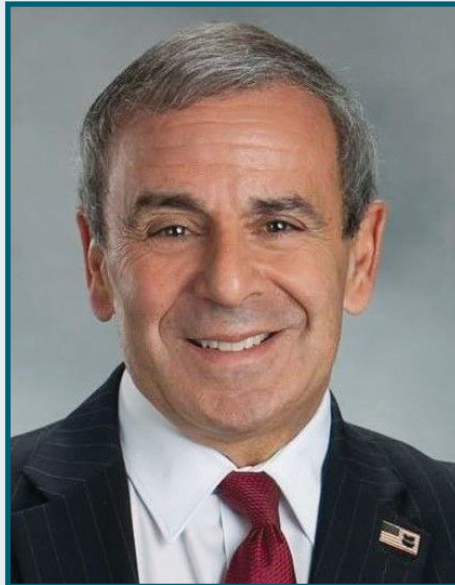
2022-2023 ANNUAL REPORT

2023-2024 CIVIC CALENDAR





OFFICE OF THE FIRST SELECTMAN



Dear Friends,

As we enter 2024, much time has passed since I started in office in 2009. A good deal has happened over these 15 years. One thing that has remained constant is my commitment to the citizens of North Haven to provide unwavering focus, determination, and energy to always do what is best for the Town and our residents.

North Haven continues to be a desirable place to live and do business. This is evident by our steady economic growth, lively housing market, sound fiscal management, our modest mill rate and amenities, and continuing to increase services to our residents.

We had a very successful summer concert series last year drawing thousands to our green. Understanding the importance of providing clean and safe places to recreate, we have invested in new park benches, a new showmobile and made improvements to our athletic fields, as well as several of our playgrounds and playscapes.

With the wellbeing and protection of our residents at the forefront, we have added personnel to both our police and fire departments enhancing our public safety. Customer service to our residents and businesses remains an important focus, with our department heads and staff working to bring a high level of service.

As I reflect on this past year, I am proud of our continued efforts to keep North Haven thriving. As long as I am your chief elected official, I will continue to work for ALL the people in our community. I am here to represent each of you and take my responsibilities very seriously. I look forward to another year serving you and our great Town and continuing to help make North Haven a great place to live and work.

Sincerely,

Michael J. Freda
First Selectman



November 2023

OCTOBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
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DECEMBER 2023						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5 DAYLIGHT SAVING TIME ENDS	6	7 ELECTION DAY	8	9 Board of Education	10 VETERANS' DAY OBSERVED TOWN HALL CLOSED	11 VETERANS' DAY
12	13 Planning & Zoning Clean Energy Task Force	14 Housing Authority	15 Inland Wetlands Board of Finance	16 Zoning Board of Appeals Library Board Economic Development Commission	17	18
19	20 Parks & Recreation Commission	21 Police Commission Commission on Aging Blight Commission	22	23 THANKSGIVING DAY TOWN HALL CLOSED	24 TOWN HALL CLOSED	25
26	27 Conservation Commission Water Pollution Control Authority	28 Fire Commission	29	30		

POLICE DEPARTMENT



Law Enforcement and policing has evolved through the years both at a state and national level. The North Haven Police Department continues to adapt and strive to proactively work toward reducing crime, keeping the community safe, and provide the best, most modern, and professional police service to the Town of North Haven.

The North Haven Police Department has continued to maintain the honorable recognition of being a CALEA accredited Law Enforcement Agency. CALEA is a national accrediting organization that sets high standards in police practice for the agencies it monitors. The North Haven Police Department started the CALEA Accreditation process in 2014, earned CALEA Accreditation in 2017 and has maintained the high standard of practices throughout the years. CALEA is the gold standard of Law Enforcement Accreditation. The North Haven Police continues to strive for excellence and accreditation is the recognition that we are committed to providing the best law

enforcement practices while serving our community.

The Town of North Haven has grown significantly over the past several decades. This growth, along with changes in many aspects in Law Enforcement, led Police Chief Kevin Glenn and First Selectman to recognize the need to increase personnel at the North Haven Police Department. During this past year, the North Haven Police Department increased our number of sworn police officers by adding 6 new positions. This will increase the number of sworn full time police officers to a total of 56 officers. With the addition of the 6 newly added positions and 3 vacant positions due to retirements, The Town of North Haven and the North Haven Police Department welcomed 9 new officers to our force in 2022. 8 of the officers were new to Law Enforcement and attended an extensive 26-week Police Academy Training as well as participating in a minimum of 12 weeks of Field Training. 1 of the newly hired officers transferred to North Haven from another agency as a certified police officer.



This addition of officers will allow the department to participate in specialized regional units such as a Shooting Task Force, DEA Task Force, Regional Accident Reconstruction Team, Regional Traffic Enforcement Team, and the expansion of our K-9 division, which all benefit the town greatly. Our K-9 division consists of Officer Artaiz and his partner Tauro, Officer Dahlstrom and his partner Cyrus, and recently added Officer Bianchi and his partner Quella. Each K-9 team is cross trained in areas such as narcotics detection, scent tracking for search and rescue situations, crowd control assistance, and much more.

Another recognized area in Law Enforcement that has been improved in and still evolving is Law Enforcements involvement in dealing with people in crisis or in dealing with Mental Health. More than 40% of the North Haven Police Department Patrol Division's Officers have

received more than 40 hours of specialized training in Crisis Intervention Training (CIT). This training is above and beyond the regular annual training that officers receive in recognizing Mental Health Issues, De-Escalating Situations and working with partner organizations such as B.H. Care, Community Services, and other Behavior Health Organizations.

The North Haven Police Department continues to be an exemplary police department in New Haven County and the State of Connecticut. Along with the strong commitment to building and maintaining positive community relationships, the men and women of the department are dedicated to provide professional positive police services through collaboration with our residents and business community to continue to keep the people of Town of North Haven safe.

Captain Christopher Thorpe #597 NoHPD
North Haven Police Department Annual Statistics 2022

Calls for Service -----	28,526
Criminal Arrests -----	368
Traffic Stops -----	1618
Motor Vehicle Accidents-----	1058



December 2023

NOVEMBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
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JANUARY 2024						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4 Planning & Zoning	5 Community Services Commission	6	7 Board of Selectman HANUKKAH BEGINS	8	9
10	11 Clean Energy Task Force	12 Housing Authority	13	14 Board of Education	15	16
17	18 Conservation Commission	19 Fire Commission Police Commission Blight Commission	20 Inland Wetlands Board of Finance	21 Zoning Board of Appeals FIRST DAY OF WINTER	22	23
24 CHRISTMAS EVE	25 CHRISTMAS DAY TOWN HALL CLOSED	26 KWANZAA BEGINS	27	28	29	30
31 NEW YEAR'S EVE						

FIRE DEPARTMENT

FIRE ADMINISTRATION

During 2022, the Fire Administration Division provided management, research, clerical, financial, and records support for the Fire Department. The oversight of all personnel both volunteer and career are the responsibility of the Fire Administration Division. Financial responsibilities include payroll for all personnel, maintenance for all equipment and apparatus, grant administration and building/grounds repairs for all fire stations. Permits and public records requests are a daily occurrence as well as questions related to the sale of residential and commercial property are addressed regarding environmental concerns which are on file within the North Haven FD. Representation during legal proceedings and requests, coordination with other town departments and the Board of Education as well as working with other state agencies and surrounding town fire departments are routine matters fulfilled by the Fire Administration Division.

The maintenance and oversight of all equipment and apparatus is the responsibility of the Fire Administration Division. This involves working with dozens of contractors and vendors to maintain/repair items such as extrication equipment, saws, hazardous materials meters, SCBA's, firefighter personal protective clothing, power equipment, boats, off-road vehicles, etc.

FIRE PREVENTION DIVISION

The Fire Prevention Division has responsibility for enforcing local, state and federal codes in order to reduce the loss of life and property from preventable fires and other emergencies. This is accomplished through inspection and code enforcement, plan review, public education and fire investigative services. The Fire Prevention Division maintains a list of Sara Title III properties throughout the town in accordance with the Emergency Planning & Community Right-to-Know-Act (EPCRA). During FY 21-22 the Fire Department collected \$416,584 in fees through the building permit process. This fee is directly attributable to the plan review process and multiple inspections involved during an initial building and remodeling project for all but 1 & 2 family homes. Since the implementation of the fire department collecting fees specific to commercial building and remodeling projects in 2016, nearly 3.2 million dollars has been collected on behalf of the fire department. Fire inspections during new construction and remodeling projects occur frequently and vary based on the type of constructions and occupancy type. During such projects, fire inspections may be necessary at varying points in time totaling dozens of inspections in total until project completion.

Fire inspections of properties occur every 1-4 years depending on the occupancy type and other hazards. With over 2600 occupancies to inspect in North Haven, fire inspections occur every day resulting in the documentation of violations and working with the property owners or tenants to resolve the issues. A majority of the time property owners and tenants seek compliance; however, there are times when legal action must be taken and in some cases criminal prosecution is pursued. Ultimately the Town of North Haven has a ministerial responsibility to conduct required inspections and with a fire inspector now solely assigned to this role the legal exposure for the town has been significantly reduced while also making the properties safer for the occupants and responding firefighters.

EMERGENCY RESPONSE DIVISION

The North Haven Fire Department currently operates out of four fire stations throughout the town. Headquarters located in the center of town is staffed by career firefighters and the Montowese fire station located at 282 Quinnipiac Ave is staffed 24/7 with an engine which includes a Paramedic (ALS). Headquarters personnel staff an advanced life support (ALS) rescue, a basic life support (BLS) engine and a (BLS) ladder at all times supplemented by 3 engines and a 2nd ladder truck provided by volunteer firefighters. Over the last four fiscal years, the North Haven Fire Department has added additional career firefighter staffing for the purpose of adding additional staffed apparatus for the first time since 1974. Three staffed apparatus have consistently responded to incidents from fire headquarters for over 45 years, however; as of May 2022 an additional career firefighter 24/7 staffed engine began to respond from the Montowese fire station. This additional

engine was added due to the increasing number of emergency incidents with the simultaneous decline of available volunteer firefighters.

During 2022 the North Haven Fire Department responded to the highest number of incidents in the history of the department at 5,184 calls for service. Regardless of the number of the apparatus or personnel which respond, this only counts as one incident number. We don't count a phone call, visitor to the FD, fire marshal inspections or investigations as well as public relations as an incident number, if we did our call volume would be in the tens of thousands. During 2022 54% of our call volume was EMS related, 40% were fire incidents and 6% motor vehicle accidents. During 2022, 25% of all incidents occurred simultaneously as one another which means multiple fire and EMS incidents occurring at the same time.

VOLUNTEER FIREFIGHTER RECRUITMENT

The North Haven Fire Department continues to recruit volunteer firefighters expanding beyond a recruitment hotline established during 2016 for any interested individuals. For additional information on volunteering, please call 203-239-5321 Ext 140. Over the last 10-15 years the number of volunteer firefighters within North Haven has declined from approximately 105 to 24. This decline is consistent with national and regional trends due to a variety of factors which include dual income households, individuals working multiple jobs, employers no longer allowing employees to leave work for fire incidents and increased training requirements.





January 2024

DECEMBER 2023						
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FEBRUARY 2024						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 NEW YEARS DAY TOWN HALL CLOSED	2 Community Services Commission	3	4 Open Space Advisory Committee Board of Selectmen	5	6
7	8 Planning & Zoning Clean Energy Task Force	9	10 Cemetery Commission	11 Board of Education	12	13
14	15 MARTIN LUTHER KING DAY TOWN HALL CLOSED	16 Fire Commission Parks & Recreation Commission Commission on Aging Blight Commission	17 Police Retirement Board Board of Finance	18 Zoning Board of Appeals Library Board	19	20
21	22 Conservation Commission Water Pollution Control Authority	23 Police Commission	24 Inland Wetlands	25 Economic Development Commission	26	27
28	29	30	31			

FIRE DEPARTMENT

TRAINING DIVISION

During July of 2017, a third administrative position which had been eliminated in 1991 was reinstated which resulted in the position of a Deputy Chief of Operations. During 2021, the individual promoted to this position continued to work diligently to standardize training within the fire department which had been lacking for 26 years. Additional training of personnel will retain volunteer firefighters, positively impact our ISO scoring, improve fire scene safety and expand upon our services.

During 2022, construction of a five-story training tower was finalized thanks in large part due to a generous financial contribution by Quinnipiac University. This tower and the site specifically put aside for fire training is revolutionizing training within the North Haven Fire Department allowing for a location to conduct drills and reenact scenarios like never before. Development of this site creates a future cost savings by allowing firefighters to train while in town and in service vs. having to travel out of town.

EMERGENCY MEDICAL SERVICES

The Deputy Chief of Operations oversees emergency medical response (EMS) within the Town of North Haven. During 2022, the North Haven Fire Department was serviced by Nelson Ambulance as the contracted provider to serve the citizens and visitors of North Haven. Since being assigned the PSA, the North Haven FD maintains direct radio contact with nearly all responding ambulances, requires a minimum number of ambulances to be available to North Haven at all times, developed enhanced billing methods to increase revenue for the North Haven FD and several other requirements which enhance EMS response within town.

EMERGENCY COMMUNICATIONS CENTER

During 2020 and unrelated to the PSA being awarded to the Town of North Haven, significant enhancements to the emergency communications center were implemented. Whenever anybody in town calls 911, this is the site which will answer the call and dispatch the appropriate fire, EMS or police resources. Due to the number of dispatchers being increased during 2020, the Town of North Haven was able to reinstate the ability to provide pre-arrival instructions and triage EMS calls. Software is utilized which allows dispatchers to provide lifesaving directions to 911 callers without delay while identifying which resources need to be sent from the North Haven FD. Quality assurance practices and critiques of 911 calls are provided by the North Haven FD to ensure a consistent level of service is provided that best serves the interest and public safety of North Haven.

ADDITIONAL STATISTICS

The North Haven Fire Department shares statistical information with the National Fire Incident Reporting System (NFIRS) allowing for incident analysis reports to be readily available. Of interest are the frequency of fire and EMS incidents occurring by the day of week within the Town of North Haven which were:

Sunday:	(12.78%)
Monday:	(15.21%)
Tuesday:	(14.46%)
Wednesday:	(14.71%)
Thursday:	(15.17%)
Friday:	(14.67%)
Saturday:	(12.96%)

<https://northhavenfire.org/>

@NorthHavenFD



Can we find you when seconds count.....

Town Ordinance 90-2: Is your house numbered correctly? House numbers shall be no less than three inches in height and shall be visible from the street on which said building is located. The number shall be located on the top or bottom or on the sides of the main entrance of the building facing the street. In the event that a building is more than 50 feet from the street on which it is located, the owner shall, in addition to the number on the building, display the same number on a mailbox, fence or post located immediately to the side of the appropriate driveway or sidewalk by which access is gained to said building, so as to make the number of the building visible from the street. If a mailbox is numbered in accordance herewith, the number shall be placed on both sides of the mailbox and shall be no less than three inches high. If a fence or post is used, the number shall be no less than three inches high and easily visible from the street.



February 2024

JANUARY 2024						
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MARCH 2024						
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31						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 Board of Selectmen	2	3
4	5 Planning & Zoning	6	7	8 Board of Education	9	10
11	12	13 Clean Energy Task Force	14 VALENTINE'S DAY	15 Zoning Board of Appeals	16	17
18	19 WASHINGTON'S BIRTHDAY OBSERVED TOWN HALL CLOSED	20 Fire Commission Blight Commission	21 Board of Finance	22 Economic Development Commission WASHINGTON'S BIRTHDAY	23	24
25	26 Conservation Commission Water Pollution Control Authority	27 Police Commission	28 Inland Wetlands	29		

Meetings are subject to change

www.northhaven-ct.gov

DIAL 911 FOR EMERGENCY – Police • Fire • Medical

THE LIBRARY



2023 SNAPSHOT

www.northhavenlibrary.net



YEAR IN REVIEW

The library was very excited to bring back our Parent Resource Fair in March and Carnival to kick off Summer Reading in June after a 3-year hiatus. It was wonderful to see so many in our community attend and enjoy these events again. We've also had quite a busy and productive year in the library. In addition to all of the Adult and Children's Department programs and services we offer year-round, we welcomed our first Teen Librarian and offered almost 100 programs for teens. We completely redesigned and refreshed the teen collection, updated *Teen Haven*, our space for teens, and selected North Haven's first ever *Youth Poet Laureate*, Naomi Borenstein.

On the technology side, the library now has a brand-new, user-friendly event calendar. This software allows users to learn about and register for library programs and reserve the library's study rooms. We launched our own library app that includes our new event calendar, and we've added several new databases including *Mometrix*, a study guide/test prep resource, *Hiveclass*, a youth sports video tutorial resource, *Book Connections*, a reader's advisory resource for children and teens, the *Library Speaker Series*, featuring author talks and Q&A with famous authors, *Teen Health and Wellness*, non-judgmental, straightforward information and support for teens, *iVox*, an interactive 3D children's book app, and *Beanstack*, the library's app to log your reading progress and participate in reading challenges. **ALL of this is available to North Haven residents for FREE with your LIBRARY CARD!**

The library has so much to offer people of *all ages* in the North Haven community. Please be sure to stop in and check out what's available!

11,294 LIBRARY CARD HOLDERS



SUMMER READING
PARTICIPANTS

624

SUMMER READING
CARNIVAL
ATTENDEES

800+

ADULT PROGRAMS

284

ATTENDANCE

4317

TEEN PROGRAMS

91

ATTENDANCE

527

CHILDREN'S PROGRAMS

358

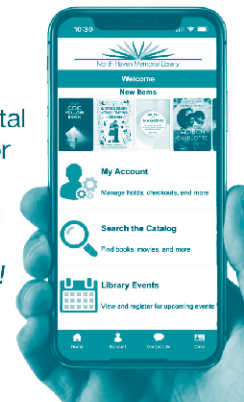
ATTENDANCE

7290

GET THE LIBRARY'S NEW APP!

With the library's new app, you can search the catalog and reserve items, manage your library account, access your digital library card, view and register for programs, access museum passes, wireless printing, access eBooks, eAudiobooks, and databases, and **SO MUCH MORE!**

To get our FREE APP, search North Haven Memorial Library in the App Store or Google Play.



27,233
ELECTRONIC ITEMS
BORROWED



104,759

ITEMS IN THE
LIBRARY

17,290
ELECTRONIC
DATABASE USES





March 2024

FEBRUARY 2024						
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APRIL 2024						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4 Planning & Zoning	5 Community Services Commission	6	7 Board of Selectmen	8	9
10 DAYLIGHT SAVING TIME BEGINS	11 Clean Energy Task Force Board of Assessment Appeals	12	13	14 Board of Education	15	16
17 ST. PATRICK'S DAY	18 Parks & Recreation Commission	19 Fire Commission Commission on Aging Blight Commission FIRST DAY OF SPRING	20 Board of Finance	21 Zoning Board of Appeals Library Board	22	23
24 PALM SUNDAY	25 Conservation Commission Water Pollution Control Authority	26 Police Commission	27 Inland Wetlands	28 Economic Development Commission	29	30
31 EASTER SUNDAY					GOOD FRIDAY TOWN HALL CLOSED	

Meetings are subject to change

www.northhaven-ct.gov

DIAL 911 FOR EMERGENCY – Police • Fire • Medical

PUBLIC SCHOOLS

The North Haven Public Schools remain committed to the idea of helping every student perform at high levels by daily honoring our five *Values and Core Beliefs*:

- All faculty and Staff have the capacity to contribute to the continuous improvement of student achievement;
- Leadership, both at the district and school levels, must commit to improving student achievement.
- We must hold ourselves, and each other, to a standard of excellence and contribute to the positive school experience of all students.
- All students deserve highly effective instruction every day.
- Learning must be relevant, challenging, and engaging.

The Vision of the Graduate continues to drive all aspects of instruction and within NHPS. The Middle and High Schools worked throughout the school year to write new curricula that are rigorous and tied to standards. This work will commence at the elementary level during the 23-24 school year.

STEM classes were offered at all elementary schools this past school year. All K-5 students participated in one STEM class a week. The curriculum focused on engaging, hands-on activities which were tied to NGSS standards. These classes were well received by students, teachers, families and the school community.

The arts play an important role in the District's educational program. North Haven High School is home to an award winning music program and the High School's Drama Club presented the musical Newsies this spring to rave reviews. Student artwork was highlighted at the district's annual ArtBeat celebration and is always on display at the Board of Education Central Office. All are welcome to visit.

Our athletic teams at the middle and high schools had successful seasons and a number of our teams qualified to participate in state championships. Congratulations to the NHHS Boys' Hockey Team and the NHHS Football team for winning the state championships in Division II and Class MM respectively. North Haven students continue to demonstrate talent and skill both in the classroom and on the athletic field.

This year, NHPS said a heartfelt goodbye to veteran teachers and staff who have chosen to retire as well as welcomed new staff to the District. Beginning in December 2022, Brigit D'Angelo became the Principal of Clintonville Elementary School. In June, Anthony Mastriano began his tenure as the new Interim Director of Student Services.

DEPT. OF PUBLIC WORKS

The Town of North Haven's Department of Public Works is responsible for providing many of the services that residents come to rely on daily. The Department encompasses the offices of the Building Official, Blight Prevention Officer, Town Engineer, Land Use Administrator, Zoning Enforcement Officer, and Executive Branch. The Executive Branch also encompasses Stormwater Management and Open Space Advisory Programs. Also, within the Department of Public Works is the Field Operations Division. The Field Operations Division includes matters pertaining to Sanitation, Recycling, Streets and Roads, Trees and Tree Warden, Parks, Equipment and Vehicle Maintenance.

Additionally, the Department administers the Town's wastewater collection and treatment program under the direction of the Water Pollution Control Authority (WPCA) and the Underground Asset Management (UGAM) Program whose primary focus is managing the underground sanitary sewer piping and pumping stations within the Town.

WATER POLLUTION CONTROL AUTHORITY

The Water Pollution Control Authority (WPCA) oversees the Town's sanitary sewage collection system; the extension of sewer mains; reviews and approves of the daily, monthly, and yearly expense and capital budget items; establishes policies, procedures, and regulations; and approves of sewer assessment and connection charges.

The WPCA also works with property developers in Town to establish new sanitary sewer collection systems and pumping stations needed for proposed subdivisions and commercial developments in accordance with Town of North Haven standards.

DEPT. OF PUBLIC WORKS

WATER POLLUTION CONTROL DIVISION

The Water Pollution Control Division as contracted through Veolia Water oversees the operations of the Town's Water Pollution Control Facility (WPCF), its Underground Asset Management (UGAM) Program and its Sewer Usage Fee invoicing program. The Division reports directly to the Director of the Public Works.

The WPCF was originally constructed in 1966, was modified and expanded in 1991, and again in 2005 to meet advanced treatment requirements as administered through the State of Connecticut's Department of Energy and Environmental Protection (CT DEEP) and the United States Environmental Protection Agency (USEPA). Approximately 70% of the Town's residential, commercial, and industrial properties are served by sanitary sewer and the WPCF. The WPCF includes preliminary, primary, and advanced secondary treatment of all sanitary sewage received at the plant.

The treatment of sanitary sewage is subject to strict State of Connecticut and Federal National Pollutant Discharge Elimination System (NPDES) Permit regulations and discharge requirements.

The WPCF maintains licensed personnel who provide operation and maintenance of the treatment facility, its nine (9) pumping stations, billing and collection of Sewer Use Fees and are responsible for the preventative maintenance of approximately one hundred twenty (120) miles of sanitary sewer mains. WPCF personnel also perform the marking of underground sewer utilities as outlined in the State of Connecticut's "Call Before You Dig" (Dig Safe) program, perform inspections of all new and existing sanitary sewer connections to the Town's collection system, and perform inspections of approximately eighty (80) restaurants under the State of Connecticut's DEEP General Permit for the Discharge of Wastewater Associated With Food Preparation Establishments – commonly referred to as the FOG program for the removal of "Fats, Oils and Greases".

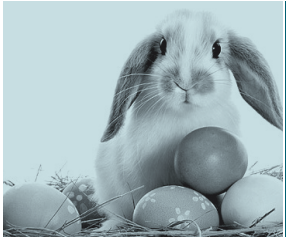
Preventative and corrective maintenance of all mechanical systems is also conducted by the WPCF personnel for the Town's swimming pool and staff exercise each of the thirteen (13)

emergency generators located throughout the town on a weekly basis.

The UGAM Program continues to focus its efforts on underground assets, including manhole inspections, televising sanitary sewer pipelines, flushing sanitary sewer lines (25% of all sanitary lines are flushed annually), and the raising of buried manhole covers located on Town and State roadways in North Haven.

In 2022, there were several upgrades to the WPCF and the UGAM systems, including:

- o Construction of a new Sludge Recirculation & Loading System. The existing sludge recirculation system, built over 50 years ago, consisted of a gravity thickening process, whose original purpose was to thicken sludge for placement on the Town's solid waste landfill. Approximately 30 years ago, the system was repurposed to help circulate the sludge to prevent it from freezing and further settling, during colder months. As the system aged, it was becoming more difficult and more expensive to repair or obtain parts for repairs. The system was instead simplified by adding piping and a more powerful loading pump that could also be used as a sludge recirculation pump. This allows all maintenance to be conducted in a modern, safe, and efficient work area.
- o Emergency Reconstruction of the Fallon Drive Pump Station. A motor vehicle struck the Town's Fallon Drive Pump Station, damaging all electrical and control systems. Due to the intensity of the accident, the electrical pump connections 30 feet below ground required complete replacement. Without electrical or control systems, the Town manually pumped wastewater from the station's wet well via a Vac Truck 2 to 3 times a day, for 7 continuous days. The incident occurred on a Saturday and due to the swift action of the Town's contractors, the station was placed in full operation by the following Friday. All electrical and control systems were replaced successfully.
- o Upgraded 'Mission' Units at All Town Pump Stations. Mission Units are defined as the Town's 'eyes and ears' when it comes to the operations processes being conducted at each of the nine (9) Town-owned Pump Stations. If



April 2024

MARCH 2024						
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MAY 2024						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 Planning & Zoning	2 Public Hearing Budget	3	4 Open Space Advisory Committee Board of Selectmen	5	6
7	8 Clean Energy Task Force	9	10 Cemetery Commission	11 Board of Education	12	13
14	15	16 Fire Commission Blight Commission	17 Police Retirement Board Inland Wetlands Board of Finance	18 Zoning Board of Appeals	19	20
21	22 Conservation Commission Water Pollution Control Authority PASSOVER EARTH DAY	23 Police Commission	24	25 Economic Development Commission	26	27
28	29	30				

DEPARTMENT OF PUBLIC WORKS (CONTINUED)

there is an issue identified at a particular pump station, the Mission system will notify the Operators via telephone communication and through electronic mail messages so that Operations personnel may respond in a timely manner. Through the upgraded Mission Systems, the Operations personnel can log into the system via remote computers to assess in 'real time' how each pump station is operating and, more importantly, should anything appear out of order – address that issue as soon as practical. Operations personnel, through consistent monitoring of the Mission Systems, can assess an issue before an alarm occurs. This is especially valuable during heavy rain events or other extreme weather events. Due to the upgrade of cellular companies to 5G capacities, the Town, as a result, upgraded all of the Mission System's radios to 5G technologies.

- o Sanitary Sewer Manhole Raising. Cerelli Construction on behalf of the Town raised sixty (60) sanitary sewer manhole covers as part of its UGAM compliance efforts.

Lastly, Sewer Use Fee invoices are transmitted annually to those properties which are connected to the Town's sanitary sewer system (i.e., 70% of all homes and businesses in Town). This includes residential properties, which receive invoices for payments due on October 1st and commercial/industrial properties, which receive invoices for payments due on October 1st and May 1st annually. Sewer Use Fee payments are accepted via U.S. Mail to the address provided on the invoice, online (via credit card) or in person at the Department of Public Works' office located in the Town Hall Annex on 5 Linsley Street.

ENGINEERING OFFICE

The Town Engineer provides technical assistance and support to various boards and commissions, including the Planning and Zoning Commission, Inland Wetlands Commission, and the Water Pollution Control Authority. The Town Engineer also works closely with the Director of Public Works and the Office of the First Selectman and supports other Town Departments and Divisions within the Department of Public Works as needed.

This assistance includes review of roadway and bridge designs, designs pertaining to drainage improvements and stormwater management, sanitary sewer installations, utilities, traffic control and property development issues.

Coordination with the State of Connecticut and Federal agencies, various consulting engineers, property developers, builders and the public is provided in order to resolve potential problems prior to and during construction/development.

The Town Engineer also plays a critical role on the Town's Stormwater Management Team and vigorously investigates those illicit discharges, which are reported through the Town's 'Illicit Discharge and Detection Hotline'.

Other services provided by the Engineering Department include professional engineering design, technical and administrative assistance, inspection of Town construction projects, coordination of Town mapping updates and the administration of the Town's flood plain ordinance/regulatory processes. The Office of the Town Engineer also administers the "Fats, Oils and Grease ("FOG") Program, associated with all establishments where grease traps are required.

Public inquiries are welcome at the Engineering Office, which is in the Town Hall Annex on 5 Linsley Street and is open Monday through Friday from 8:30 A.M. to 4:30 P.M. daily.

Here are just a few recent projects coordinated through the Engineering Office:

- o Construction of the extension of Valley Service Road is fully completed, on time and under budget. The Town performed milling and paving of the balance of this over 50-year-old road in Spring 2022, in support of anticipated increased roadway use. The Town is currently working with Amazon and the CT DOT to perform signal modifications, and several other traffic improvements to allow for the diversion of a portion of Amazon truck and employee traffic from Route 5, improving traffic congestion.
- o The Town Engineer continued oversight of the replacement of the Sackett Point Road bridge over the Quinnipiac River. The project has been subject to delays due to issues

with an existing nearby sanitary sewer siphon beneath the Quinnipiac River. Modifications to construction phasing and changes in traffic patterns allowed the first two phases of the project to be completed simultaneously. The final phase involving reconstruction of the south side of the bridge is scheduled to resume in late June, with the full bridge anticipated to be completed by the end of 2023. Residents can expect that two lanes of traffic will be available for travel throughout this final construction phase.

- o The Engineering Office and the South-Central Regional Council of Government (SCRCOG) worked together to update the Town's Hazard Mitigation Plan. This plan identifies areas which experience impacts due to flooding. Participation in this FEMA-sponsored program makes the Town eligible for State and Federal funding for future flood control projects. The Engineering Office will be working closely with SCRCOG and State and Federal Agencies to secure funding for future channel improvements, dredging operations, and culvert upgrades as identified in this planning document.
- o The Town Engineer developed, implemented, and assisted in the oversight of the milling and paving of over 11.3 miles of Town roadways over two phases throughout North Haven. Construction cost for this work exceeded \$2.65 Million, funded through a town bond resolution as well as State and Federal grant sources.
- o Efforts to modernize the Engineering Department continued, including on-going scanning and archiving of record documents, expanding Geographical Information Systems (GIS) content, and utilization, automating workflow, and improving document access and management.
- o Investigated a variety of small drainage issues throughout Town and worked with Field Operations personnel to install additional drainage structures, perform re-grading operations, and install new curbing.
- o The Town Engineer and consultant kicked off the WPCA's Sanitary Sewer Evaluation Study (SSES), which will further investigate several potential issues and recommend solutions for

improvements to the Town's sanitary sewer collection system. As a follow up to the previously performed Infiltration and Inflow (I&I) study, this new study will identify illicit discharges into the sanitary sewer system that create capacity issues at the Wastewater Treatment Plant during heavy rains. Elimination of these illegal stormwater connections, and sealing of pipes and structures against groundwater infiltration will help to normalize flows in the system, reducing operating costs as well as the costs of future WWTP upgrades.

- o Developed detailed design plans, conducted Public Information Meetings, coordinated regulatory approval, and worked to secure nearly a dozen construction easements for removal of trees and other obstruction in Five Mile Brook upstream of Spring Road. This project, which was awarded Federal Emergency funding, will be rebid in 2023.
- o Secured State Local Bridge funding to reconstruct the failing Kings Highway Culvert over Pine Brook. This steel plate arch bridge has overtopped twice over the past five years due to hydraulic capacity, debris issues, and deformation of the culvert structure itself. Survey, hydraulic analysis, permitting, and design are already underway for a replacement structure at this location. Construction is currently slated for 2024.

STORMWATER MANAGEMENT

The Department, with assistance from engineering consultants works collaboratively to implement Best Management Practices (BMPs) that are related to stormwater management and stormwater monitoring throughout the Town. The Town began implementation of BMPs in 2004, many of which were identified in the **Stormwater Management Plan** (SMP) particularly in the areas of sedimentation and erosion control and the reduction of contaminant loads in stormwater discharges. The latest SMP was updated on March 1, 2017, per the State of Connecticut's Department of Energy and Environmental Protection (DEEP) Regulations for the Discharge of Stormwater from Small Municipal Separate Storm Sewer Systems (referred to as the MS4).



May 2024

APRIL 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
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JUNE 2024						
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23	24	25	26	27	28	29
30						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2 Board of Selectmen	3	4
5	6 Planning & Zoning	7 Community Services Commission	8	9 Board of Education	10	11
12 MOTHER'S DAY	13 Clean Energy Task Force Annual Budget Town Meeting	14 Budget Referendum	15 Board of Finance	16 Zoning Board of Appeals Library Board	17	18
19	20 Parks & Recreation Commission Water Pollution Control Authority Conservation Commission	21 Fire Commission Commission on Aging Blight Commission	22 Inland Wetlands	23 Economic Development Commission	24	25
26	27 MEMORIAL DAY OBSERVED TOWN HALL CLOSED	28 Police Commission	29	30 MEMORIAL DAY	31	

DEPARTMENT OF PUBLIC WORKS (CONTINUED)

The Town of North Haven, in conjunction with its Professional Engineering Consultant completed much of the dry weather screening and sampling of its existing and newly identified outfalls (874 total outfalls, 673 municipally owned). Additionally, screening and sampling efforts were also conducted during wet weather periods at outfalls directly discharging to impaired waters.

During the reporting period (January 1 through December 31, 2022) dry weather screening and sampling efforts were conducted at 213 outfalls, including 135 dropdown catch basins. To date, dry weather screening and sampling efforts have been completed at 590 of 673 town-owned outfalls and 28 of 34 impaired outfalls have been sampled during wet weather events. The 2022 dry weather screening and sampling data **did not identify** the presence of new High Priority Outfalls with a suspected illicit discharge requiring investigation. Any of the previous outfalls with suspected illicit discharge were ranked at the top of the high priority category for further investigations.

Annual Reports summarizing the compliance status of the Town of North Haven under the General Permit for the **Discharge of Stormwater from Small Municipal Separate Storm Sewer Systems** (the MS4) are located on the Town's website under the Department of Public Works, Stormwater, Annual Reports tabs. The Annual Report for calendar year 2022 was filed on March 31, 2023, and transmitted to the State of Connecticut DEEP for review and approval. Annual Reports are due to the State of Connecticut DEEP on or before April 1st of each year.

The Town formed a **Stormwater Management Group** in 2017, which includes the Director of Public Works, Town Engineer, Land Use Administrator, Zoning Enforcement Officer, Director of Public Works – Field Operations, Director of IT, Town Attorney, Chief Operator of the Water Pollution Control Facility, its stormwater management consultant and its Geographical Information Systems (GIS) representative. This group meets on a quarterly basis and reports its findings in the Annual Reports transmitted to the Connecticut DEEP.

The Town of North Haven maintains compliance with the stormwater monitoring requirements of the General Permit. The in-stream stormwater sampling of 2022 and subsequent reporting results to the Connecticut DEEP complied with the monitoring requirements for the General Permit for 2022. Annual sampling for each prior year (since 2004) of the General Permit had previously been completed and reported to the Connecticut DEEP.

HAZWASTE CENTRAL

Household hazardous waste generated by all Town residents can be taken free of charge to Household Haz-Waste Central located at the Regional Water Authority on 90 Sargent Drive in New Haven (Interstate 95, Exit 46). Household batteries, which are a State of Connecticut mandated recyclable item, must be disposed of as a Hazardous Waste, and cannot be placed with regular trash and/or in the Town's 'green' recycling containers.

Also, Haz-Waste Central accepts oil-based paints, car fluids, pesticides, cleaning products, etc. **Household Haz-Waste Central is open Saturdays from May 20th through October 28th, 9:00 a.m. to Noon.** Residents are asked to call (203) 401-2712 or visit www.rwater.com/hazwaste, if you have any questions or wish to know 'what's in or what's out' of the program. All Haz-Waste Central participants are now required to pre-register online using the designated form as paper forms will not be accepted – this form can be easily accessed from the RWA website. Please bring your driver's license with you when entering and dropping off materials at Haz-Waste Central. There are no costs to the residents who participate in this program and residents never have to leave their car as waste is off-loaded by professionals.

A visit to Household Haz-Waste Central is a quick, easy, and safe way to dispose of your household hazardous materials.

LAND USE OFFICE

The Land Use Office staff provides administrative support to the Planning and Zoning Commission, the Zoning Board of Appeals, and the Inland Wetlands Commission.

Under the direction of the Land Use Administrator, the office assists residents, property owners and developers through the application process and to the appropriate Land Use Board and/or Commission. Procedurally the office is responsible for accepting the formal land use application(s), preparing the legal notices, reviewing all applications for completeness and compliance, preparing the meeting agenda, and organizing the actual meeting(s)/location(s).

The office also provides administrative support for the Zoning Enforcement Officer and Blight Prevention Officer and works closely with the Building Department and Engineering offices of the Department of Public Works. Public inquiries are welcome at the office, which is in the Town Hall Annex on 5 Linsley Street and is open Monday through Friday from 8:30 A.M. to 4:30 P.M. daily.

PLANNING AND ZONING COMMISSION

The Planning and Zoning Commission is a five (5) member elected Board with three (3) alternates. The Commission is responsible for regulating all land uses and approving development of land in North Haven, including site plans, subdivisions, zone changes, amendments to Zoning regulations and special permits. Zoning Regulations have been adopted to protect the health, safety, and general welfare of the community. In addition to applications to the Planning and Zoning Commission, plot plans and Certificates of Compliance, the following are brought to the Land Use Office for review and approval: residential additions, garages, decks, fences, and pools. Sign permits are reviewed and approved through the Land Use Office by the Zoning Enforcement Officer.

Complaints regarding Zoning and Inland Wetland violations are vigorously pursued by the Zoning Enforcement Officer. The Town continues to achieve a high rate of zoning compliance.

The Commission meets on the first Monday of the month at the Library Community Room at the North Haven Library located on 17 Elm Street at 7:00 p.m.

INLAND WETLANDS COMMISSION

The Inland Wetlands Commission consists of seven (7) appointed members and three (3)

alternates and is responsible for reviewing proposals for development on land that contains inland wetlands and watercourses. The primary function of this Commission is to regulate development in a manner that protects inland wetlands and watercourses from adverse impacts while balancing the economic benefits as prescribed by Chapter 440 of the Connecticut General Statutes.

Application forms may be obtained in the Land Use Office during regular business hours, Monday through Friday 8:30 a.m. to 4:30 p.m. The Commission meets on the fourth Wednesday of each month at the Mildred A. Wakeley Community and Recreation Center located on 7 Linsley Street at 7:00 p.m.

ZONING BOARD OF APPEALS

The Zoning Board of Appeals is a five (5) member elected Board with three (3) alternates. The Board is responsible for hearing all applications on variances, exceptions and appeals of the decisions of the Zoning Enforcement Officer. Applications submitted to this Board are subject to a Public Hearing.

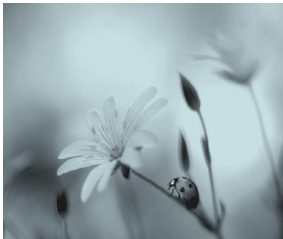
Board members attempt to visit each site prior to rendering a decision. Legal notices for each application are advertised twice prior to a Public Hearing being held.

Meetings are held on the third Thursday of each month at the Community and Recreation Center located on 7 Linsley Street at 7:30 p.m.

ZONING ENFORCEMENT OFFICER

The Zoning Enforcement Officer is a key staff member to the Planning and Zoning Commission, Inland Wetlands Commission, and the Zoning Board of Appeals. The position's primary responsibility is to ensure that compliance with the Town's Inland Wetlands and Zoning Regulations is achieved through proper permitting and enforcement actions.

The Zoning Enforcement Officer reviews and approves, where appropriate, zoning applications for residential and commercial construction and investigates claims that violations to the regulations have occurred. Orders, which demand the correction of violations, are issued by the Zoning Enforcement Officer where appropriate.



June 2024

MAY 2024							JULY 2024						
SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
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26	27	28	29	30	31		28	29	30	31			

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3 Planning & Zoning	4	5	6 Board of Selectmen	7	8
9	10 Clean Energy Task Force	11	12	13 Board of Education	14 FLAG DAY	15
16 FATHER'S DAY	17	18 Fire Commission Blight Commission	19 JUNETEENTH TOWN HALL CLOSED	20 Zoning Board of Appeals FIRST DAY OF SUMMER	21	22
23	24 Conservation Commission	25 Police Commission	26 Inland Wetlands Water Pollution Control Authority	27 Economic Development Commission	28	29
30						ARMED FORCES DAY

DEPARTMENT OF PUBLIC WORKS (CONTINUED)

The Zoning Enforcement Officer along with the Town Engineer and Land Use Administrator, plays a critical role on the Town's Stormwater Management Team and vigorously investigates illicit discharges, which are reported through the Town's Illicit Discharge and Detection 'Hotline'.

In addition, the Zoning Enforcement Officer may assist with Blight Prevention issues and works closely with businesses and homeowners to resolve issues related to building projects, land use, and related violations. Public inquiries are welcome at the office, which is in the Town Hall Annex on 5 Linsley Street and is open Monday through Friday from 8:30 A.M. to 4:30 P.M. daily.

BUILDING DEPARTMENT

The Building Office, which is located at 5 Linsley Street in the Town Hall Annex, is responsible for assuring the safety of North Haven residents through the enforcement of all applicable building codes for new or existing structures within the Town. This process typically includes the review of plans, the issuance of a building permit prior to the start of construction, followed by inspections of work in progress, and ending with the issuance of a Final Inspection Report, Certificate of Completion and/or a Certificate of Occupancy when all work has been completed in compliance with the current regulations. Applicants are encouraged to check with the Department on any changes to the Permit Fee Schedule or Code Changes. The Building Code currently adopted by the Town of North Haven is the **2022 Connecticut State Building Code as amended**. All Taxes and Town-related fees must be paid prior to the issuance of any Building Permits per Town Ordinance. Other sources: <https://portal.ct.gov/DAS/Services>

The Building Office is open Monday through Friday from 8:30 a.m. to 4:30 p.m. for general assistance with Building issues and submission of plans for review. **Permit applications however, are to be submitted through the Town's online permitting system ("Municipality").** Applications may be submitted right from your home or office computer. A computer station has been set up for public access in the Building Office, if the public needs assistance or does not have access to a computer. Fees are payable

after the permit has been approved, and all pertinent construction documents have been uploaded to the application. Fees may be paid in the office by check or money order only from 8:30 to 11:30. Payments may be made online via credit card or PayPal. The Town's online permitting software ("Municipality") allows expedited processing of the simple permits so they can be issued within 30 days or less of acceptance.

Town Building Officials are generally available for public assistance in-person or by telephone from 8:30 a.m. to 11:00 a.m. and again from 3:30 p.m. to 4:30 p.m. daily, or by making an appointment. ***Asking questions prior to the start of a project is the safest and best way to ensure that proper requirements are met.***

As defined by the State Building Code the following types of Construction require permits*:

- New homes;
- Additions, renovations or alterations to existing homes;
- Roofing, siding, door and window replacement;
- New or repairs to: decks, porches, sheds, pools, pool safety fences, garages and carports;
- New Commercial buildings;
- Additions, renovations or alterations to Commercial Buildings;
- Generators, Solar PV arrays, coolers, outside storage, including pads and retaining walls;
- Installation or removal of gas, propane or oil tanks and/or lines;
- Heating, ventilation, hood and fire suppression systems, sprinkler system (new or repairs), lawn sprinklers, Air Conditioning, Plumbing, Grease traps, Electrical service, wiring and low voltage;
- Installation of a fireplace, pellet, gas or wood stove;
- Installation of swimming pools, safety fences for in-ground pools or any fence over 6' in height;
- Demolition of any structure, including swimming pools, decks, sheds, etc.; and
- In general, the replacement or repair of any existing structure and any new work before it is started.

The requirement of a permit is inclusive but not limited to this list.

Inspections are conducted during all phases of construction and are routinely performed **Mondays, Wednesdays, and Fridays** by calling before noon, at least 24-48 hours prior to the date of the inspection. Please plan accordingly during the busier construction periods. **A "Certificate of Occupancy" or a "Final inspection" requires certain documents to be submitted prior to scheduling and additional time to set up. These require a minimum of two (2) working days to process a Certificate after the inspection has been completed and posted.**

Additional fees may be assessed for inspections where the work is incomplete, or if the inspector is unable to access the area requiring the inspection. The Building Department Fee Schedule is posted on the Town Website and is available in the Building Office. Applicants are encouraged to visit the Town of North Haven's Building Department website for complete and updated information, as it becomes available at **www.northhaven-ct.gov or by calling (203) 239-5321 extension. 405.**

BLIGHT ENFORCEMENT

The Blight Prevention Office is responsible for enforcement of the Blight Prevention Ordinance adopted by the Town in October 2011. This covers any property that is in a blighted condition that may adversely affect the economic well-being of the Town of North Haven, or contribute to the decline of neighborhoods, and jeopardize the health, safety welfare, and/or quality of life of persons within the Town of North Haven.

Complaint forms can be found on the Town's website under Government, Department of Public Works, Blight Prevention, see Blight Prevention Email: blight@northhaven-ct.gov; Fill out a Blight Complaint online and Click to Download the Blight Complaint Form.

Complaints regarding Blight Prevention violations are vigorously pursued by the Blight Prevention Officer and/or the Designee(s). The Town continues to achieve a very high rate of compliance with its Blight Prevention Ordinance.

OPEN SPACE ADVISORY COMMITTEE

The Open Space Advisory Committee is comprised of seven (7) appointed advisory group members. The Advisory Committee members with support from the Town Engineer, Land Use Administrator, Zoning Enforcement Officer, and Director of Public Works are responsible for identifying and evaluating all open space properties throughout the Town of North Haven for potential purchase, acquisition, preservation, lease, and/or easement(s). Additionally, properties are also evaluated for grant and funding opportunities and applicability.

In 2022, while significantly slowed by the COVID-19 pandemic, the Open Space Advisory Committee continued to consider parcels of land for acquisition whether through donation or purchase. However, no new parcels of land were acquired for open space in 2022.

Beginning in January of each year, public meetings are held on a quarterly basis (January, April, July, and October) on the first Thursday of the month in the Town Hall Annex, 5 Linsley Street in the Town Hall Annex Conference Room at 6:00 p.m.

DURING CALENDAR YEAR 2022 THE BUILDING OFFICE ISSUED THE FOLLOWING:

Permit Type	Total Construction Permits	Value
Building General	873	\$ 78,491,026
Pool	43	\$ 987,966
Demolition	6	\$ 207,530
Solar	221	\$ 6,164,615
Electrical	535	\$ 10,367,945
Gas	203	\$ 483,913
Mechanical	418	\$ 11,896,129
Plumbing	270	\$ 7,050,603

Total number of Permits Issued: 2,405
Total Inspections: 3,968
Total Construction Value: \$ 112,568,394
Total Construction Fees Paid: \$ 1,401,837.97
Total Certificates of Occupancy Issued: 55

The first part of **2023** (January – May) generated **807** permits submissions, with **\$670,479.46** collected in Permit Fees.



July 2024

JUNE 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
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AUGUST 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 Planning & Zoning	2	3	4 INDEPENDENCE DAY TOWN HALL CLOSED	5	6
7	8 Clean Energy Task Force	9	10 Cemetery Commission	11 Board of Education Open Space Advisory Committee Board of Selectmen	12	13
14	15	16 Fire Commission Blight Commission	17 Police Retirement Board	18 Zoning Board of Appeals	19	20
21	22 Conservation Commission	23 Police Commission	24 Inland Wetlands Water Pollution Control Authority	25 Economic Development Commission	26	27
28	29	30	31			

Meetings are subject to change

www.northhaven-ct.gov

DIAL 911 FOR EMERGENCY – Police • Fire • Medical

DPW - FIELD OPERATIONS (CONTINUED)

FIELD OPERATIONS

The Field Operations Division includes Parks, Vehicle and Equipment Maintenance, Streets and Roads, Sanitation, Recycling Center operations and leaf composting.

The Department's Director of Field Operations also functions as the Town's Tree Warden and oversees the maintenance and, where applicable, removal of all trees located on Town property or within the Town's Right of Way (ROW). In the fall of each year, this division operates its annual Fall Leaf Collection Program, which includes a six-week program for scheduled pickup of loose leaves placed at the curb and those placed in brown biodegradable bags.

Field Operations Division also conducts a leaf composting operation with its own staff and equipment. Compost is available at no cost to the residents at the Recycling Center throughout the year.

PARKS

The Parks Division is responsible for maintaining nearly 200 acres of park land and other open space areas throughout Town including: 18 ball fields, 15 tennis and basketball courts, 7 playgrounds, and 8 passive or natural recreational areas. Some of the Town's critical open spaces include Peter's Rock, Hansen Farm Park and Spring Road. Recent Park improvements include the replacement of swing sets at Memorial Field and Forest Parks and the irrigation installation and complete refurbishment of the Recreation Field.

The Department's Parks Division maintains the Town's Central Block and, through a contract with a local vendor, the Town cemeteries on Elm Street and Quinnipiac Avenue. The Park's Division assists with snow removal and deicing efforts as well as curbside leaf collection and removal as needed. This Division also provides assistance to other Town Departments and support to Community Services and Recreation programs, affiliated sports

leagues and special events held at the various Town Parks.

The Park's Division has been supporting the Town's annual 'Music Under the Stars' summer concert series on the Town Green.

VEHICLE AND EQUIPMENT MAINTENANCE

Supervised by the Field Operation's Division, this section is responsible for keeping all of the Town's vehicles (excluding Fire apparatus), trucks and equipment maintained and operational. Department equipment includes, but is not limited to: plow trucks, sanitation trucks, recycling trucks, large lawn mowing vehicles, street sweeper, wood chippers, lawn maintenance equipment and more. A working foreman and three mechanics maintain and repair all Town-owned vehicles and equipment, including Police vehicles, Board of Education equipment and Town vehicles utilized for day-to-day operations.

STREETS AND ROADS

The Field Operations Division of Streets and Roads provides year-round maintenance services to the Town's 125 plus miles of roadways, public drainage courses, parking lots, parks and other Town-owned open space areas.

Streets and Roads personnel also provide for annual curbside leaf collection and leaf composting, winter snow and deicing efforts, street sweeping, catch basin cleaning, replacement of asphalt curbing and road patching services.

Streets and Roads personnel also assist with the oversight of the Town's annual milling and paving programs.

STREETS AND ROADS - FALL LEAF COLLECTION PROGRAM

The Streets and Roads Division is responsible for the planning and execution of the annual Town-wide Fall Leaf Collection Program. Each resident is asked to place loose or bagged leaves (in biodegradable paper

only) at the curbside and NOT on the actual roadway for collection prior to the specified public collection period. Collection periods commence the first week of November and normally conclude the first two weeks in December, weather permitting. This year the Streets and Roads division collected approximately 18,000 cubic yards of the leaves as well as composted those leaves at a site registered with the State of Connecticut DEEP.

The Department publishes the Fall Leaf Collection Program schedule in the North Haven ADVISOR in early October each year. The schedule is also available on the Town's website. Copies are also available at the Town Hall, Public Works Annex and Library.

STREETS AND ROADS - SNOW REMOVAL POLICY

PERSONAL SAFETY – Older residents and those with health-related problems are reminded to avoid the extreme physical activity connected with shoveling snow. Also, skiers, operators of snowmobiles and all-terrain vehicles are advised to keep vehicles off Town streets at all times.

TRAVEL SAFETY – When traveling, citizens are advised to exercise extreme caution. During winter storm events, limit travel to trips which are absolutely necessary. Please keep a minimum of 75 feet from snow control vehicles.

PARKING – Residents are encouraged to refrain from parking on the street during and immediately after snowstorms. A ban may be declared by the Chief of Police as conditions warrant in accordance with Town Ordinance (Sec. 175). Local radio and television stations should be utilized for updates. When in effect, the Parking Ban greatly improves the proper cleaning of snow and enhances both public and employee safety.

SALTING – In the event of a winter storm resulting in mixed or frozen precipitation or at the beginning of a snowstorm, all roads will be treated with salt (Clear Lane or Ice Be Gone) normally within the first three hours and as needed thereafter.

SNOW PLOWING – During snowstorms (usually greater than two inches accumulation) Town crews will plow based on established Town policies. Main roads are plowed first, followed by residential streets with one pass in either direction until the snowfall ceases. Then all roads are plowed to the curb.

CUL DE SACS – Residents are encouraged to be patient with the removal of snow from these areas as necessary large snow removal equipment often prohibits the full clearing of some areas where there is insufficient room available. Alternate equipment may be dispatched when storm conditions have subsided. Priority is given to clearing access in the roadway first.

PRIVATE PLOWING – Depositing any snow from private driveways in the public street that results in a hindrance to traffic is prohibited. This includes piles pushed across the street and the windows that are created in the street. Homeowners and plowing contractors should take notice that violators may be subject to a fine of \$100 per offense. Homeowners may be held responsible for the actions of their contractors.

DRIVEWAYS – The Town is not responsible for snow which is deposited in private driveways. Plow operators have very little discretion on where this snow can go. Residents should understand that the Town's priority is to clear streets to ensure public safety. Residents should throw/shovel snow to the down traffic side of the driveway. This will minimize the amount of snow that will be pushed back into the driveway.



August 2024

JULY 2024						
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SEPTEMBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
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21	22	23	24	25	26	27
28	29	30				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 Board of Selectmen	2	3
4	5 Planning & Zoning	6	7	8 Board of Education	9	10
11	12	13	14	15 Zoning Board of Appeals	16	17
18	19	20 Blight Commission	21 Board of Finance	22 Economic Development Commission	23	24
25	26 Conservation Commission	27 Police Commission	28 Inland Wetlands Water Pollution Control Authority	29	30	31

Meetings are subject to change

www.northhaven-ct.gov

DIAL 911 FOR EMERGENCY – Police • Fire • Medical

DPW - FIELD OPERATIONS (CONTINUED)

SIDEWALKS – Property owners are responsible for clearing all snow and ice from sidewalks adjacent to their property within twenty-four (24) hours of the end of the snowfall or precipitation (Sec. 180-4).

MAILBOXES – Residents should make certain that their mailboxes are at least 42" high and set back slightly from the road so that the postal carrier can reach it. In the event mailboxes are damaged from plowed snow, the Public Works Department may assist residents in making temporary repairs as resources allow, ensuring continued mail delivery.

FIRE HYDRANTS – Adopt the fire hydrant nearest your home and keep it clear of snow and ice.

SELF-SERVE SAND/SALT – Small quantities of sand/salt mix are available to residents only at the Recycling Center on Elm Street on a self-serve basis.

SANITATION

The Sanitation Division is responsible for the weekly collection of municipal solid waste (MSW) and recyclables. On average, this amounts to approximately 24,000 tons per year or 1.1 tons per Town resident annually.

Refuse is **not** collected on the following six (6) holidays and will be one (1) day late during these holiday weeks:

New Year's Day (Actual)
 Memorial Day (Actual or Observed)
 July 4th (Actual)
 Labor Day (Actual)
 Thanksgiving Day (Actual)
 Christmas Day (Actual)

Refuse, recycling and bulk collection is **not** delayed for any other holidays.

This Division also provides a twice annual Bulky Waste Pick-up Program in the last two full weeks of April and the last two full weeks of September, respectively for waste items such as white goods like refrigerators

(State law requires that the door(s) be removed), ranges, etc.; upholstered items such as mattresses, sofas and chairs; vehicle tires (without rims); and metal items— all at no charge to the resident. These items will be collected on your regular refuse day and must be placed at the curb by 5:00 a.m. Please see local papers for a bulk pick up announcement. There is no need to make a special reservation for the pickup.

SANITATION REGULATIONS

1. Refuse must be at the curb by 5:00 a.m.
2. Containers must be in clear view, preferably at the curb.
3. Refuse containers should be no larger than thirty (30) gallon containers with handles. If a container is 60 gallons or over, please be sure that it has a tipping bar.
4. Sanitation Division personnel will collect up to three (3) such 30-gallon containers.
5. Refuse containers must NOT weigh more than seventy-five (75) pounds.
6. If snow accumulation is two (2) inches or more, containers must be placed at the curb or a path from the curb to the containers must be cleared.
7. Loose or carelessly placed refuse will not be collected.
8. Cardboard boxes, grocery bags and/or wastepaper baskets are **NOT** to be used as refuse containers.
9. Branches/wood must be cut into 3-to-4-foot lengths, bundled, and securely tied.
 Two (2) bundles will be collected each week.
10. Carpet must be rolled up, cut into 3-to-4-foot lengths, and securely tied. Carpet is NOT a bulk item.

11. Pool covers must be cut, rolled up and securely tied. Pool covers are **NOT** a bulk item.
12. All hazardous waste, demolition materials, propane tanks, car and truck parts and truck/tractor tires, tree stumps, sand, dirt, sod and yard waste will NOT be collected curbside. Call Field Operations for disposal instructions and alternatives at 203-239-5321 ext 410.
13. Proper disposal of hypodermic syringes: The Quinnipiac Valley Health District (QVHD) advises that syringes should be placed in a clean, empty, wide mouthed, one gallon or smaller bleach container. When 2/3 full, the container should be securely capped and discarded with the normal refuse.
14. Trash containers must be returned to their storage location, not visible from the street, within 24 hours of collection.

SINGLE STREAM RECYCLABLES – CURBSIDE COLLECTION

The Sanitation Division, in addition to providing a weekly mixed solid waste pick up also provides single-stream curbside collection of state-mandated recyclable items. These include: plastics labeled Nos. 1 – 7; clear, green, and brown glass; food and beverage containers; metal food and beverage containers; aluminum foil and pie plates; newspaper (including inserts), magazines, catalogs, junk mail, telephone books and corrugated cardboard. Corrugated cardboard **MUST** be recycled. Residents can bring it to the Recycling Center on Elm Street in reasonably sized pieces or broken down or cut into 4' x 20" pieces, tied securely and placed in your green recycling bin for curbside pick-up. Please place all single-stream recyclables in your curbside green recycling box. The recycling box must be at the curb by

5:00 a.m. along with your mixed solid waste to guarantee pick-up on the normally scheduled date of your curbside collection.

RECYCLING- SINGLE STREAM

The Town's Recycling Program annually ranks in the top 10% of Connecticut cities and towns with a total of over 1,100 pounds of recyclables generated per resident and processed annually. In addition, North Haven recycles over 50% of its municipal solid waste, far surpassing the State's goal of 40%. This figure attests to North Haven's consistent ranking in the State's top communities in percentage of recyclables.

RECYCLING CENTER

The Recycling Center operates as a temporary drop-off site for residents located at 90 Elm St. North Haven, CT. Hours of operation are Monday through Friday from 8:00 a.m. until noon. Saturdays from 8:00 a.m. – 1:45 p.m.

Residents may bring items that are collected curbside as well as the following: mixed paper (clean magazines, junk mail); newspaper; corrugated cardboard; white office paper; plastic food and detergent containers coded #1 through #7 on the underside; glass bottles and jars; metal cans; and uncontaminated waste oil (crankcase oil).

Metal & white goods (stoves, refrigerators, washers, etc.); Upholstered items (chairs, sofas, mattresses, box springs); Household refuse (burnable only); and Tires (2 tires without rims per visit).

ITEMS NOT ACCEPTED

1. All hazardous waste (pesticides, oil-based paints, thinners, anti-freeze, gasoline, batteries, cleaning agents, medical waste, etc.) Hazardous waste must be taken to HazWaste Central, 90 Sargent Drive, New Haven. HazWaste Central is open Saturdays **ONLY** from May until October. (Call 203-401-2712 or visit www.rwater.com/hazwaste)



September 2024

AUGUST 2024							OCTOBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3			1	2	3	4	5
4	5	6	7	8	9	10	6	7	8	9	10	11	12
11	12	13	14	15	16	17	13	14	15	16	17	18	19
18	19	20	21	22	23	24	20	21	22	23	24	25	26
25	26	27	28	29	30	31	27	28	29	30	31		

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 LABOR DAY TOWN HALL CLOSED	3 Community Services Commission	4	5 Board of Selectmen	6	7
8	9 Planning & Zoning Clean Energy Task Force Board of Assessment Appeals Water Pollution Control Authority	10	11	12	13	14
15	16 Parks & Recreation Commission	17 Fire Commission Commission on Aging Blight Commission	18 Board of Finance	19 Zoning Board of Appeals Library Board	20	21
22 FIRST DAY OF AUTUMN	23 Conservation Commission Water Pollution Control Authority	24 Police Commission	25 Inland Wetlands	26 Economic Development Commission	27	28
29	30					

DPW - FIELD OPERATIONS (CONTINUED)

2. Propane tanks (Contact local vendors).
3. Used 55-gallon drums and oil tanks.
4. All construction and building materials, demolition debris.

RECYCLING CENTER- ELECTRONICS

As of August 2010, the Town of North Haven accepts certain electronics under the new E-Waste Recycling mandate of the State of Connecticut Department of Environmental protection. A container is available for all accepted electronics at North Haven's Recycling Center on Elm Street.

The following electronics are ACCEPTED at the Town's Recycling Center:

1. Computers
2. Monitors
3. Printers
4. VCRs
5. Cell phones
6. DVD Players
7. Copiers
8. Scanners/Fax Machines
9. Televisions
10. iPods/PDAs
11. Keyboard/Mice
12. Stereo Equipment
13. Telephones
14. Microwaves
15. Cameras
16. Anything with a chord
17. Batteries
18. Fluorescent Bulbs

Please note that the Town DOES NOT ACCEPT construction and demolition materials at its Recycling Center. Residents who wish to dispose of these items may call Public Works at (203) 239-5321, extension 410 for alternate disposal locations. Commercial vehicles, "Mason" dump trucks and vehicles larger than 3/4-ton pick-up trucks are not permitted into the Recycling Center due to space limitations.

RECYCLING CENTER - LEAF DISPOSAL

Leaves are a mandated recyclable item by the State of Connecticut DEEP and must be composted. They may be composted by residents in their backyard or through the Town's efforts during its fall leaf collection. Leaves must be placed in "brown" paper biodegradable leaf bags or raked loosely to the curb. **Leaves should never be placed in the street for safety reasons.** Look for further details on the Town's leaf removal program in the early fall. **(NOTE: The Town does not collect leaves at any other time during the year.)** However, residents may bring leaves (year-round) to the Town's Recycling Center located on Elm Street.

RECYCLING CENTER - LEAF RECYCLING CENTER GUIDELINES:

1. Leaves (only) may be brought to the Recycling Center in bulk or in biodegradable brown bags.
2. Leaves mixed with grass clippings may also be brought to the Recycling Center in biodegradable brown bags.
3. Leaves brought to the Center in plastic bags must be emptied from the bags into the disposal area.
4. Leaves mixed with twigs, branches and plant debris is considered yard waste and must be disposed of in the yard waste container at recycling.

LEAF COMPOSTING

Since 2012, the Department composts all leaves collected Town-wide as permitted by the State of Connecticut Department of Energy and Environmental Protection (CT DEEP). Each year, residents are encouraged to stop by and pick up some free compost at the Town's Recycling Center located on Elm Street, adjacent to the North Haven Racquet Club. Compost is located just outside of the entrance gate and is available anytime at no cost to the residents.

RECYCLING CENTER - GRASS CLIPPINGS

In accordance with State of Connecticut law, grass clippings **may not** be processed along with other non-recyclable solid waste (i.e. household trash, garbage). Residents are encouraged to consider alternatives such as backyard composting and recycling (mulching) mowers. A container for disposal of grass clippings is provided for residential use (only) at the Recycling Center.

HAZWASTE CENTRAL

Household hazardous waste generated by all Town residents can be taken free of charge to HazWaste Central located at the Regional Water Authority on 90 Sargent Drive in New Haven (Exit 46 Long Wharf). Household batteries, which are a State of Connecticut mandated recyclable, must be disposed of as a Hazardous waste and cannot be placed with regular trash or in the 'green' recycling containers. Also, HazWaste Central accepts oil-based paints, car fluids, pesticides, cleaning products, etc. **HazWaste Central is open Saturdays from mid-May through the last Saturday in October, 9:00 a.m. to Noon.** Residents are asked to call (203) 401-2712 or visit www.rwater.com/hazwaste. Please bring your drivers license with you when entering and dropping off materials at HazWaste Central. There are no costs to the residents who participate in this program.

COMMUNITY DEVELOPMENT

NHTV WWW.NHTV.COM

NHTV, North Haven Community Television, Inc. is an all volunteer, nonprofit organization dedicated to providing Public, Educational and Governmental Access television to the Town of North Haven. The group is responsible for the operations of NHTV (Public Access Channel 18), NHETV (Educational Access Channel 19), and NHTV2 (Government Access Channel 20), which provide important town news and information, coverage of meetings, as well as offering residents of North Haven a way to express their opinions through cable television. Training and use of the facilities for the purpose of producing programs of interest to the community is offered free of charge. Those interested in community access television are encouraged to contact the group at 234-0025.

CEMETERY COMMISSION

The North Haven Cemetery Association relinquished control of the three Town Cemeteries: Old Center, New Center on Elm Street and Montowese on Quinnipiac Avenue, to the Town of North Haven on July 1, 1988. A Commission was established to act as an advisory board to monitor the direction of cemetery activities.

The Commission is made up of seven members with the First Selectman being an ex-official member and voting rights. The Commission also oversees the upkeep and preservation of the Ancient Cemetery on the Green. Meetings are held quarterly.

CONSERVATION COMMISSION

The North Haven Conservation Commission meets on the fourth Monday of every month at 7:00 pm. The schedule for 2023-2024 is as follows:

2023 - June 26, July 24, August 28, September 25, October 23, November 27, December 18.



October 2024

SEPTEMBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

NOVEMBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
						1 2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 Community Services Commission	2 ROSH HASHANAH	3 Board of Selectmen	4	5
6	7 Planning & Zoning	8	9 Cemetery Commission	10 Open Space Advisory Committee	11	12 YOM KIPPUR COLUMBUS DAY
13	14 COLUMBUS DAY OBSERVED TOWN HALL CLOSED	15 Fire Commission Clean Energy Task Force Blight Commission	16 Police Retirement Board Board of Finance	17 Zoning Board of Appeals	18	19
20	21	22 Police Commission	23 Inland Wetlands	24 Economic Development Commission	25	26
27	28 Conservation Commission Water Pollution Control Authority	29	30	31 HALLOWEEN		

COMMUNITY DEVELOPMENT

2024 – January 22, February 26, March 25, April 22, May 27, June 24, July 22, August 26, September 23, October 28, November 25, December 23.

The Conservation Commission consists of seven appointed members and focuses on issues related to the environment and natural resources of the community. It is dedicated to protecting the air, water, and land.

The Commission devoted several months to planning the town's annual Earth Day celebration, which was held on April 29, 2023, at the high school. We worked with the elementary, middle, and high school principals and art teachers. We also worked with the Key Club high school students, town and state officials and departments, numerous environmental and other civic groups, and green businesses.

The Conservation Commission also focused on educating the public about environmental issues by publishing articles in local newspapers. These environmental issues included the importance of planting trees, disposing properly of trash and not littering, dark skies-light levels affecting wildlife, and the consequences to wildlife from balloon releases.

The Conservation Commission recognizes the beneficial effects of trees on the environment and the significant loss of trees in our town due to storms, UI policies, and more. This year, the Conservation Commission purchased two trees for the town. We bought two native dogwoods, which Van Wilgen's Garden Center planted in designated areas in town. We also await the ten elm trees purchased from the Herbie project in New Hampshire. These elms are part of a three-year development plan and will ship to North Haven to be planted along Elm Street and other town land.

Finally, the Commission provided volunteers for the Household Hazardous Waste Collection Center in New Haven during the summer and fall.

TOWN CLERK'S OFFICE

More often than not, the first contact a person may have, when a person does not know where to find the information that they desire, they will contact the Town Clerk's office. As the repository of all Town records, the Town Clerk is commonly known as the historian of the community. Linked to the Town Clerk are the past, present, and future of North Haven. The Town Clerk's role has always been to record events; therefore, the Town's past is entrusted with the Town Clerk. Access to the Town Clerk's office is essential.

The Town Clerk's office maintains permanent records for land transactions, maps, recorded marriage, birth and deaths (the Town Clerk is also the Registrar of Vital Statistics/Records for the Town) issuance of marriage licenses, liquor permits, dog licenses, hunting and fishing licenses, certified copies of birth, marriage and death certificates, to name a few. The Office of the Secretary of the State has the highest regard for the Town Clerk and her office. According to that Office, the responsibility of the Town Clerk's office encompasses some "500+ duties."

Real estate transactions, which include refinancing, have been very active these past few years, due to low interest rates. These transactions substantially increase the volume of activity and work for the Town Clerk's office. During the past few years, land records, including all land transactions and Real Estate tax as well as Sewer Use fee liens, in the Town Clerk's vault have been going through major cleaning and reorganization projects for ease of access and use. Connecticut State

Library Historic Preservation Grants have provided the Town Clerk with funds to update and digitize land records on a yearly basis, among other projects. A dedicated terminal for hunting and fishing licenses was installed in 2008; while not required, we offer this as a customer service that many towns have terminated. Two dedicated terminals for public viewing and printing of land records are available in the office. In 2011, Trade Name Certificates were added to our online access system for current and future filings; we hope to be able to add older records to the system, by way of the aforementioned State Library Grant, in the years to come, along with maps and real estate tax and sewer use liens. The Town Clerk has also made land record images available online, for a fee. Lastly, through the State, we are beginning the process of updating

the current Vital Records system (mostly manual) to an electronic system.

The Town Clerk works closely with the Registrars of Voters in the preparation/supervision of all primaries, elections and referenda held in North Haven, including the preparation and distribution of Absentee Ballots for the same. Extreme accuracy is vital. Registering new voters is also among the duties of the Town Clerk's office.

The Town Clerk convenes all Town Meetings, including the Annual Town Meeting, the Annual Town Budget Meeting, as well as all public hearings. Notary Public service is available to the public, Monday through Friday, 8:30 a.m. – 4:30 p.m. (except for Legal Holidays). The service is free of charge to all Town residents; non-residents are charged a \$5.00 fee per notarization.

REVENUE GENERATED (CALENDAR YEAR) FOR THE TOWN BY THE TOWN CLERK'S OFFICE IS AS FOLLOWS:

TRANSACTION TYPE	FEES	TRANSACTION TYPE	FEES
Burial/ Cremation/ Disinterment Permits	\$2,105.00	Sporting Licenses Trade Name Certificates	\$2,002.00 \$860.00
Dog License/Tags	\$9,319.50	Certified Copies of Birth, Marriage & Death Certificates	\$33,240.00
Land Records	\$1,044,543.98	Certified Copies of Land Records	\$286.00
Liquor Permits	\$900.00	Copies of Records RE: FOIA Requests	\$616.02
Maps & Surveys	\$1,390.00	Misc. Copies	\$130.00
Marriage Licenses	\$2,750.00	Reg. of Foreclosed Properties	\$2,940.00
New/Renew Notary	\$1,420.00	Copy Fees (in office & online)	\$20,518.25
GRAND TOTAL OF CALENDAR YEAR ENDING DECEMBER 31, 2022 =>			\$1,123,020.75



November 2024

OCTOBER 2024							DECEMBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4	1	2	3	4	5	6	7
6	7	8	9	10	11	12	8	9	10	11	12	13	14
13	14	15	16	17	18	19	15	16	17	18	19	20	21
20	21	22	23	24	25	26	22	23	24	25	26	27	28
27	28	29	30	31			29	30	31				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3 DAYLIGHT SAVING TIME ENDS	4	5 ELECTION DAY	6	7 Board of Selectmen	8	9
10	11 VETERANS' DAY TOWN HALL CLOSED	12 Planning & Zoning Clean Energy Task Force	13	14	15	16
17	18 Parks & Recreation Commission	19 Fire Commission Police Commission Commission on Aging Blight Commission	20 Inland Wetlands Board of Finance	21 Zoning Board of Appeals Library Board Economic Development Commission	22	23
24	25 Conservation Commission Water Pollution Control Authority	26	27	28 THANKSGIVING DAY TOWN HALL CLOSED	29 TOWN HALL CLOSED	30

DEPARTMENT OF COMMUNITY SERVICES AND RECREATION

COMMUNITY SERVICES

The Community Services office assists residents year-round in several arenas including counseling services, energy assistance, emergency assistance, monthly food bank access and food and gifts for the holidays. If there are social service needs that cannot be met by this department, staff will assist in gathering information and referrals to the appropriate agencies or programs.

The Community Services office is located in the Town Hall Annex building, 5 Linsley St., North Haven.

COUNSELING SERVICES

North Haven Community Services Counseling Services offers a range of outpatient mental health and substance abuse treatment supports to town residents. Services include: individual, couples, group and family therapy, as well as psychiatric evaluation and medication management. Assessment, treatment and psychosocial education are provided in a safe, confidential setting by licensed clinicians.

North Haven Counseling Services offers a combination of in-person and telehealth sessions. Audio Only Sessions are no longer being offered. For those being seen in person, proper safety protocols have been put in place.

Also 24-hour mental health emergency service for ongoing clients is available. All services are licensed by the Department of Public Health and provided by licensed professionals who are town employees. Medicare, Medicaid and private insurance are all accepted.

BHcare oversees the clinical and administrative operations of the counseling services program. Community Support Specialists are able to help clients access Medicaid/ Medicare benefits, housing resources, and other basic needs for assistance. Employment counseling is also

offered to clients registered with the clinic. BHcare provides support to other Town departments to work with individuals and families in North Haven needing information and referral in times of crisis.

North Haven Counseling Services is located in the Community Services Office at the Town Hall Annex at 5 Linsley Street, North Haven CT 06473.

For more information, call 203-239 5321 Ext. 500.

ENERGY ASSISTANCE

Energy Assistance appointments are available for North Haven residents from October through May each year. They are conducted via phone appointments on Tuesdays and Wednesdays from 9am-12pm. All paperwork for completion and signature as well as required documents will be facilitated **after** the phone appointment.

To be considered eligible:

Combined household income should not exceed 60% of the Annual State Median Income Guidelines.

*Please note: Required documentation varies from year to year. Please contact the Community Services office for further information as to what will be needed.

For Deliverable fuel heated homes: Season typically ends March 15th each year.

For Utility heated homes: Season typically ends May 31st each year.

For further explanation, to see if you qualify or to schedule your phone appointment, call Community Services at (203) 239-2566 from 9am-4pm, Monday through Friday.

FOOD BANK

Community Services maintains and operates a food bank for North Haven residents. Food supplies are provided by generous donations from individuals and community organizations. The Community Services

Food Bank offers one preassembled bag of non-perishable food for any North Haven household for pickup once a month. This pickup service is available by appointment from 9am-3:30pm weekdays. The food bank is intended for income eligible North Haven families.

How to register:

First time applicants must present a driver's license or photo ID to prove residency, as well as sign and complete a one-page application. We ask that residents call to schedule their appointment at least one business day in advance. We ask that residents return their reusable grocery bags each month in exchange for a new bag. Please call 203-239-5321 x502.

Food Bank Inventory:

While inventory is subject to change based on the nature of donations that come in, the food bank houses mainly non-perishable food items including: instant mashed potatoes, soups, peanut butter jelly, pancake mix, syrup, cereal, oatmeal, beans, rice, pasta, tomato sauce, various canned vegetables and tuna.

FOOD FOR THE HOLIDAYS

Each year for Thanksgiving and Christmas, the Community Services Food Bank hosts a distribution of food items to create a nice holiday meal. North Haven residents are asked to call to reserve their names for each of these food distributions. Thanksgiving food distribution sign ups begin on November 1st each year, and Christmas food distribution sign ups begin on December 1st each year.

Interested in donating?

While inventory is subject to change based on the nature of donations that come in, the food bank houses mainly non-perishable food items including: instant mashed potatoes, soups, peanut butter jelly, pancake mix, syrup, cereal, oatmeal, beans, rice, pasta, tomato sauce, various canned

vegetables and tuna. We appreciate any food donations, large or small, however all we ask is that all non-perishable food items are in-date, in other words, not expired or closely approaching an expiration date. Our food bank strives to keep only up to date inventory.

GIFTS FOR THE HOLIDAYS

Each year for Christmas, Community Services hosts a holiday giving program, called the Annual Season of Giving program. The mission of the Town of North Haven's Community Services' Annual Season of Giving Program is to ensure that North Haven families who are experiencing financial hardship have gifts to provide their children (18 and under) during the holiday season.

How to register:

This program is intended for North Haven families experiencing financial hardship, with children ages 18 and under. This program is intended for parents, guardians or direct caregivers only; grandparents are allowed only if they are custodial parent (they will be asked to show proof of guardianship).

Parent(s)/guardian(s) will be asked to present the following:

1. Driver's license (proving residency)
2. Birth certificates for each child in the household
3. Proof of hardship. *Acceptable forms of proof include but are not limited to: Social Security benefit letters, State of CT Connect cards, Husky cards, SNAP benefit letters, Care 4 Kids letters.*

Signups begin the first Monday following Thanksgiving each year.

Interested in donating?

Suggested ideas will be provided upon request. Monetary donations and gift cards are also greatly accepted. If you would



December 2024

NOVEMBER 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

JANUARY 2025						
SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Planning & Zoning	3 Community Services Commission	4	5 Board of Selectmen	6	7
8	9 Clean Energy Task Force	10	11	12	13	14
15	16	17 Fire Commission Police Commission Blight Commission	18 Inland Wetlands Board of Finance	19 Zoning Board of Appeals Economic Development Commission	20	21 FIRST DAY OF WINTER
22	23 Conservation Commission	24 CHRISTMAS EVE	25 CHRISTMAS DAY TOWN HALL CLOSED	26 HANUKKAH BEGINS KWANZAA BEGINS	27	28
29	30	31 NEW YEAR'S EVE				

DEPARTMENT OF COMMUNITY SERVICES AND RECREATION (CONT.)

like to sign up, receive further information or have any questions regarding these programs, you are welcome to call any time after Thanksgiving. Please contact Carla Picard, Monday through Friday from 9am-4pm at 203-239-5321 x504.

RECREATION PROGRAMS

The Recreation Department provides the North Haven Community with an outstanding array of recreational and leisure activities designed to meet the needs of all ages. The Recreation staff and the Parks and Recreation Commissioners are continuously striving to meet the challenge of offering a multitude of recreational programs and activities throughout the year.

Activities such as fitness classes, swimming lessons, preschool programs, sports camps, day camp, playground camp, art, music, dance, holiday events, concerts on the Green, and Special Olympics are just some of the many activities that are available.

The Trunk or Treat was held Saturday October 29 at the North Haven High School parking lot. It was a beautiful fall afternoon for the children to walk trunk to trunk getting treats. A special thanks to the father Donaher K of C who volunteered their time to supervise the parking of the vehicles.

The annual Tree Lighting Ceremony on Green was Sunday December 4. A huge crowd enjoyed the festivities. Father Donaher K of C and the VOX Church provided refreshments. The North Haven High School Concert Choir performed holiday songs. There were crafts for children and selfies with Santa.

Spring kicks off with our annual Fishing Derby and Easter Eggstravaganza. The Easter event was Saturday April 1st. Rainy weather and a muddy field forced the cancellation of the Easter egg hunt. The following activities were moved into the gym. Selfies with the

Easter Bunny, face painting, jellybean guess, and multiple crafts for the children. Each child received a bag of chocolate eggs upon leaving the event. The Fishing Derby was Saturday, April 15th, at Sinoway Pond on Upper State Street. Trophies were given for the biggest fish caught, the first fish caught, and the first angler to catch five.

The popular Music Under the Stars Concert Series on the North Haven Green will run May 30th through September 5th. The concerts start at 7:00pm. As always, a diverse lineup of performers will offer a variety of musical genres.

The Walter J. Gawrych Community Pool has been a hub of recreational and social activity for the community since 1988. There are 510 pool members in addition to the many residents who purchase day passes. Swim lessons, aqua aerobics, and safety training classes are offered. The pool is the home to the North Haven High School girls and boys swim teams.

The Recreation Department remains proud of its commitment to meeting the recreational and leisure needs of the North Haven Community through maximum utilization of available resources. In addition to offering its own programs and supporting the interscholastic athletic programs of the Department of Education, The Parks and Recreation Commission also approves co-sponsorship of many youth organizations such as Max Sinoway Baseball League, North Haven Soccer Club, North Haven Girls' Softball, North Haven Youth Football, Cheerleading, North Haven Lacrosse Club, North Haven Babe Ruth, and North Haven Youth Basketball.

For program information call 203-239-5321 Ext.530, visit the Recreation Facebook page or the Town website.

OTHER SERVICES

HOUSING AUTHORITY

The North Haven Housing Authority owns and operates two state sponsored elderly disabled properties which total 70 units of housing. These two sites are Parkside Manor at 191 Pool Road and Temple Pines at 555 Pool Road.

The Housing Authority currently maintains one waiting list for both properties. Eligibility criteria requires that you must either be 62 years of age or disabled to become a resident. Individuals must also meet state income guidelines. The waiting list is currently closed and will reopen on an as-needed basis.

The Housing Authority continues to partner with the Wallingford Housing Authority who serves as the management agent. This has greatly benefited agency operations, financial performance and overall sustainability.

The NHHA has been awarded Priority Needs funding to address the modernization of the elevator at Temple Pines, a building constructed in 1989 utilizing all the original elevator components. The building has seen consistent failures due to the age/condition of the equipment. This initiative aimed to enable the residents the opportunity to move through the building without relying on the stairs as well as coming compliant with all new codes relating to elevators especially as it relates to the Fire Department. This project was completed in August of 2023.

The Housing Authority has been awarded Small Cities Grant Funding from the CT Department of Housing, for critical renovations at Temple Pines. Additionally, The Housing Authority has been awarded State Sponsored Housing Portfolio Grant funding from CHFA to address the remaining critical needs items in the building. Renovations are anticipated to

begin by end of this year. This project would not be possible without the Town of North Haven's support.

REGISTRARS OF VOTERS

There are two Registrars of Voters (ROV), each one representing either the Republican or Democrat party. The Registrars are responsible for conducting Town Referenda, Primaries, General Elections, Recanvass and Audit of all election events for the Town of North Haven. They hire, train and supervise all election staff and produce all necessary election materials. The Registrars must be knowledgeable of State Election laws and successfully complete a State Registration Certification course as well as attend state conferences and other trainings provided by the Secretary of State's Office. The Registrars compile and maintain voter data, including an annual canvass of voters, researching obituaries and daily updates from the Secretary of State's office and the DMV to keep the North Haven voter registry as accurate and up to date as possible.

Registering to vote in CT can be done Online, at the DMV or in person at the ROV office. To register Online go to www.voterregistration.ct.gov located under the Secretary of State's website. There is also a printable registration form on the ROV page on the Town's website. The ROV page also lists important voter registration deadlines, election dates and voter information including a street list to locate your voting district. Once the ROVs receive a voter registration, it is processed, and a confirmation letter is sent.

All Town Referenda take place in one polling location at the M. Wakeley Recreation Center on Linsley Street. All Primaries and November elections take place in the gymnasiums of the 5 voting districts: District 1: M. Wakeley Recreation Center;

OTHER SERVICES

District 2: Montowese Elementary School;
District 3: Ridge Road Elementary School;
District 4: Green Acres Elementary School
and District 5: Clintonville Elementary School.

In 2021, we saw a redistricting at the Ridge Road area. Due to the statewide census, what was once 2 Senatorial districts is now 1. All those who vote at Ridge Road are now all in District 3. No longer 3-11 or 3-34. In 2021, the ROV office also had a change in staff with the Democrat ROV.

The ROV office is open Monday – Thursday mornings. To contact either Registrar call: 203-239-5321 ext. 640 or by email: Democrat ROV, Jim Carew: carew.jim@northhaven-ct.gov; Republican ROV Laurie-Jean Hannon: Hannon.laurie-jean@northhaven-ct.gov.

PROBATE COURT

The Probate Court is commonly thought of as the means to distribute a person's property after death. However, there are many functions of the Court which assist the living. Matters dealing with the custody, guardianship and adoption of minors; the appointment of conservators for adults unable to manage their own affairs or guardians for individuals with mental retardation; applications for change of name and the processing of passport applications are all within the jurisdiction of the Probate Court. Due to new legislation consolidating the districts of the Connecticut Probate Courts, as of January 2011, the Probate Court serving North Haven residents will be located in the East Haven Town Hall. It will be known as the East Haven – North Haven Probate Court. It will be open 8:30 a.m. to 4:30 p.m., Monday through Friday.

CLEAN ENERGY TASK FORCE

Following the North Haven Board of Selectmen's decision in February 2007 to purchase 20% of electricity for public facilities from clean renewable energy sources by 2010, the North Haven Clean Energy Task Force was created. At this point, our task force has 7 members. We are always interested in and need new members.

Our Task Force has had a busy year of continuing activity and growth, as we move away from the COVID pandemic. We have re-instated our quarterly meetings with First Selectman Mike Freda to update both Task Force members and the town on joint energy efficiency and clean energy initiatives. This has continued to many years of continued progress.

After a few years of having a limited number of task force members, in the last year we have grown to having 11 members now. Several of our new members have a vast array of experience and expertise in energy efficiency and clean energy technology and policy.

We have continued our relationship with the North Haven Courier. The task force supplies a monthly column on energy issues – since March 2022, we have submitted eleven columns on topics such as heat pumps, electric vehicles, green lawns, and free/inexpensive ways to save energy. In addition, the Courier has published several articles about the task force.

Earlier this year, we began outreach efforts to ensure low-income North Haven residents know about and have access to energy efficiency and clean energy programs. We met with staff at the Town Community Services program, and in March of this year we met with the North Haven Clergy group, along with staff from EnergizeCT to plan outreach efforts.

Another effort this year was to encourage our town to adopt a software application that would improve permitting of solar installations. The software, SolarAPP+, was presented at a quarterly meeting with the 1st Selectman.

Our main initiative during this fiscal year has been the development and ongoing implementation of a "HeatSmart" heat pump campaign. This is in conjunction with People's Action for Clean Energy (PACE), which is providing technical assistance. The goal is to promote and encourage town residents and businesses to adopt heat pump technologies to reduce the use of fossil fuels. This has included creating a North Haven HeatSmart web site (<https://www.heatsmartct.org/northhaven/>), recruiting 3 heat pump installers as campaign partners, tabling at North Haven's recent Earth Day event, outreach/publicity, and a Heat Pump 101 forum at the Town Library on June 1, 2023.

We have continued to meet periodically with the North Haven School District Superintendent and business manager regarding energy efficiency, clean energy, and potential efforts to help educate students about climate change and clean energy.

Finally, we have recently participated with the 1st Selectman's office in an outreach project to North Haven businesses regarding energy saving resources.

The North Haven Clean Energy Task Force is one of over 60 town/city clean energy task forces and commissions that are part of the CT Energy Network which is facilitated by CT Clean Water Action. We participate in monthly conference calls and now quarterly meetings to keep up to date on energy efficiency/clean energy policy, technologies, and resources.

QUINNIPIAC CHAMBER OF COMMERCE

The Quinnipiac Chamber Commerce serves the North Haven business community with a variety of signature events throughout the year. These events include the North Haven First Selectman's address, held at Quinnipiac University back in February at the university's North Haven campus. Attendees heard First Selectman Mike Freda describe economic development and growth efforts in the town as they networked with their business neighbors. Also, the QCC transformed the traditional Business Showcase and partnered with the town for the inaugural North Haven Festival and Business Expo in September. Dozens of business and non-profit organizations were represented on the historic green and several town businesses sponsored this event. There was local food, entertainment from the Music Center of North Haven, a classic car show, family-friendly activities, several prize giveaways, and dozens of booths. Town agencies were also represented. The town and chamber solidified their efforts to maintain a vibrant business community.

Many leads groups, podcasts, business before and after hours, and other major events supported by the chamber have helped North Haven chamber members and the general business community thrive. 2024 looks equally bright.

For membership information contact Ray Andrewsen, Executive Director, Quinnipiac Chamber of Commerce 203-269-9891 randrewsen@quinncham.com

SENIOR CENTER

The mission of the senior center is to respond to the ever-changing needs of mature adults and their families. Providing opportunities for: personal enrichment, wellness, social and recreational activities, volunteerism, advocacy, information and referral.

Since 1972, the Joyce C. Budrow Senior Center has evolved into a community facility in which adults 62 years and older come together to fulfill many of their social, physical, and intellectual needs. The Center is located at 189 Pool Road and is open Monday through Friday from 8:00 A.M. - 4:00 P.M. offering a broad spectrum of activities and services such as nutrition, health/wellness services, education, information and assistance, transportation, supportive services, creative arts, recreation, and volunteer opportunities. These services are provided by individuals who are dedicated to meeting the needs of a diverse population from active older and newly retired adults. Membership

is without charge for all age eligible residents.

Published monthly at the Center is a newsletter titled "Senior Happenings." Copies are available at the Senior Center, Department of Community Services & Recreation, Town Hall, along with weekly press releases posted in the Town's local newspapers. For community members and family who are unable to access a paper copy of the "Senior Happenings", the newsletter may also be found on the Town's website: www.town.north-haven.ct.us

Programming is designed to appeal to a wide variety of interests and includes bingo, bridge(intermediate), canasta, computer lab, crafts, cultural activities, dominoes, oil painting, pinochle, Mah Jongg, Rummikub, and Scrabble. Fitness programs include Better Balance, Bocce, Cornhole, Fitness Fun chair exercise, as well as Tai Chi. A town wide favorite in the summer is the Annual Bocce

Tournaments with the Town of North Haven Department Heads as well as friendly competition with the Wallingford Senior Center. Requested and popular are the "Make and Take" craft projects as well as baking and cooking demonstrations. Social programs include celebrations from monthly birthday celebration to the Center's Holiday Party and occasions in between. Overall attendance totaled 7,432 for the time period July 2022-May 2023.

Free transportation for senior members is available to and from the Center upon request. Medical transportation is available by appointment to North Haven and Hamden. In addition to daily and medical transportation, the Center provides trips for grocery shopping, errands, hairdresser/barber shop appointments, Town library and pool, along with special outings and events. Total Passengers for this year 1201, Total Vehicle Trips 3641, and Total Trip Distance 12,893.

In 2020, the daily catered hot meal was suspended; plans for the café to open in fall of 2023. The meal will be served daily and available to persons 60 years of age for a requested donation of \$3. Membership at the Center is not a requisite to participation though reservations are necessary by calling 203-239-4030 by 11:00 am with one day notice. This program is a collaborative effort, provided by Life Bridge CT, Agency on Aging of South-Central Connecticut, and the Town of North Haven.

Driver improvement courses are held quarterly and available for drivers co-sponsored by the American

Association of Retired Persons (AARP). The 4-hour course is designed to meet the specific needs of drivers 50 years of age and older. It covers age-related physical changes, declining perceptual skills, rules of the road, and license renewal requirements. Reservations are accepted by contacting the Center. AARP Tax Aid is offered at the Center; AARP Foundation Tax-Aide provides in-person and virtual tax assistance free of charge with a special focus on taxpayers who are over 50 or have low-to-moderate income. Tax-Aide volunteers are trained and IRS-certified every year.

Annually the Center holds a Holiday Fair staffed by members of the Center with staff support. All items sold are handmade by the members as well as donations from the community. Funds realized support activities and programs at the Center keeping program cost to a minimum



SENIOR CENTER

appealing to all seniors. Outings to local restaurants is very popular as well as the monthly Happy Hour where seniors meet for an evening of food supporting North Havens' local restaurants, for these events members drive on their own. Other favorites during the month of December is the "Gift Grab Bag", where member purchase a gift with the maximum cost of ten dollars as well as all items are requested to be new and items are appealing to both men and women. An additional favorite event is the Holiday Party, with music and a catered meal. Bringing back a long-time favorite in 2023 will be "Midnight at Noon" where members ring in the new year at noon on the last day of the month.

Community Volunteering/Outreach is an important and meaningful facet of life for members. Volunteers provide support to daily programs and activities, meeting the needs of the members of the Center and community alike. Seniors support Connecticut Hospice, Mary Wade, and Smilow Cancer Center by making blankets which are given to patients that receive care and treatment at the facilities. In keeping with community support members donate handmade crafts and ceramics to Aces School for their annual holiday fundraiser. are at no cost. This year seniors had the opportunity to work one on one with Quinnipiac University students where seniors brought in their own cell phones and other devices expanding their knowledge. In keeping up with the seniors with technology in 2023 the Center will host Teen Tech; students working one on one in the Centers' Computer Lab. The Computer

Lab is open daily; a printer is also on site, copies of at no cost to seniors. New to the Center is the Greater Federation Women's Club where meetings are held monthly and open to all. This organization is dedicated to community improvement by enhancing the lives of others through volunteer service. To name one of their projects is supporting the North Haven Schools with replenishing school supplies; this year's recipients was Green Acres School. The Club is open to all in the community.

The Center continues to have an ongoing relationship with Quinnipiac University nursing and physical therapy students. As well as having an ongoing relationship with Quinnipiac's Clubs; CAP; Community Action Project and New and Old Friends. This year CAP members and seniors connected with one on one IT classes and in-house creative projects such as game playing and beautifying the grounds with planting spring flowers. Two other groups that have impacted the physical fitness aspect for North Haven seniors is the EQUIP Pro Bono Physical Therapy Clinic. Seniors meet weekly for exercising,



participating in informational health classes, and screened for strength and agility as one ages. Along with EQUIP, Quinnipiac University seniors partake in QU's walking group titled "Bobcat Strides" Seniors meet weekly with students for a walking program mapped out indoors at the North Haven Campus. The Center is dedicated to the community at large with their ongoing support of the Town's food pantry and local churches donating food throughout the year holding food drives. New to the Center is supporting "Doctors without Borders" collecting used but clean vials for those in need in underprivileged countries.

The Senior Center's Director is the Municipal Agent for the Elderly and assists the Town's senior residents with referrals to other agencies and through outreach. Information regarding adult day care, home care, home delivered meals; Medicare, Medicaid, the SNAP Program, social security, protective services, and transportation are available

upon request. As well the Director is Town's Local Coordinator for the Farmers Market Nutrition Program funded by CT Department of Agriculture.

Health counseling screenings are held once, the 2nd Thursday of each month. No appointment is necessary for the services and at no charge that includes blood pressure screenings and general health questions, including questions pertaining to specific medications. During the fall, an influenza and pneumonia vaccine clinic is held. Involvement with University of New Haven Dental School provides oral health screenings and the importance of oral health especially the impact of poor oral health such as loss of taste and cardiovascular disease. Seniors are offered a discounted rate of ten dollars for an office visit and professional dental cleaning at the school's dental program. Additionally, throughout the year, educational presentations by local health service providers are available to all.



EMERGENCY MANAGEMENT

The Town of North Haven continues to maintain and enhance its role in the field of Emergency Management items that relate to emergency planning and its operations are continually monitored and reviewed for its reliability to properly service the Town of North Haven and its residents. The Town maintains a relationship with the State of Connecticut, Department of Emergency Management and Homeland Security (DEMHS). We are in continual contact with representatives of this agency in our effort to keep North Haven safe. We also maintain a relationship with the Federal Emergency Management Agency (FEMA) for federal issues.

The North Haven Fire Chief also serves as the Emergency Management Director. During 2022 the Town of North Haven continued to support the newly created Community Emergency Response Team (CERT) which currently has provided free training to over 100 individuals, many of whom have remained active members of North Haven CERT. To learn more about North Haven CERT, please call 203-239-5321 Ext. 140. Training for the North Haven CERT takes place once a month and the initial training course occurs during the spring and fall months. Please check out the North Haven CERT Facebook page for more information. North Haven CERT is one of the busiest and most active teams in the State of CT!

The Town of North Haven Emergency Operations plan is continually reviewed. We are governed by the State to provide documentation for an annual review. Our plan is updated regularly and is shared throughout the various town departments. The document covers topics such as: Warning Devices, Evacuation, Sheltering, Public Information, Mass Care, Health and Medical, Hazardous Materials Responses and Communications. All town department heads as well as other key personnel play an important part in the plan and are well versed in their respective roles.

Our Emergency Operations Center remained active throughout 2021 due to weather-related emergencies. The town has the ability to open shelters and warming/cooling centers as weather dictates, and residents can be notified through the Town web site, NHTV or through the EVERBRIDGE reverse 911 notification system. Throughout the year as weather dictates, warming centers can be staffed to allow for temporary sheltering from extremely cold temperatures.

The Emergency Management Director of North Haven also devotes a significant amount of time recovering funding from the State of CT and FEMA. During incidents in which a state of emergency or disaster is declared, specific expenses incurred by the Town of North Haven are eligible for reimbursement. Additionally, the Town of North Haven actively pursues funding opportunities through the CT Emergency Management Performance Grant (EMPG).

DURING A HURRICANE THREAT

- Stay tuned to radio or TV for updates
- Shutter or board the windows in your home
- Secure outdoor objects or bring them inside
- Stock up on food and water in case you must take shelter in your home
- Fuel up your car in case an evacuation is ordered
- Turn off utilities at the main valves or switches if instructed by authorities

Terms to Know

- Hurricane Watch - Hurricane conditions are possible within 36 hours
- Hurricane Warning- A hurricane is expected within 24 hours
- Storm Surge- A dome of water pushed ashore by hurricane-forced winds
- Storm Tide- A storm surge combined with a normal tide

DURING A HURRICANE

- Take refuge on the ground floor or in a small central room or hallway
- Get under a small table or similar strong object
- Keep away from windows or glass doors
- Close all inside doors
- Brace all outside doors

AFTER A HURRICANE

- Remain in a secure location until you are notified it is safe to leave
- Do not drive unless necessary
- Do not drink tap water until authorities say it's safe
- Stay away from waterways until

- potential flooding has passed
- Report downed power lines and broken gas and sewer mains to authorities
- Inspect your home for damage
- Report damage to your insurance agent

EXTREME TEMPERATURES

During A Heat Wave

- Stay indoors in air conditioning as much as possible and in the shade if you go outside
- If your home is not air conditioned, spend at least two hours daily at an air-conditioned mall, library or other public place
- Wear sunscreen outside, along with light-colored clothes that cover as much skin as possible
- Never leave children or pets alone in a car
- Avoid exertion during the hottest part of the day
- Take a cool shower or bath

Terms to Know

- Heat Wave - Period of extreme heat, usually accompanied by high humidity
- Heat Index - The relative humidity add to the air temperature (how hot it feels)
- Heat Cramps - Muscle pains due to exertion – the first sign of heat related problems
- Heat Exhaustion - A mild form of shock brought on by strenuous activity in the heat
- Heat Stroke- A life threatening condition occurring when the body's temperature control system shuts down. Brain damage or death can result if the body is not cooled at once

EMERGENCY MANAGEMENT (CONTINUED)



Recommended Items to Include in a Basic Emergency Supply Kit:

- ☐ Water, one gallon of water per person per day for at least 3 days, for drinking and sanitation
- ☐ Food, at least three-day supply of non-perishable food
- ☐ Battery powered or hand crank radio and a NOAA Weather radio with tone alert and extra batteries for both
- ☐ Flashlight and extra batteries
- ☐ First aid kit
- ☐ Whistle to signal for help
- ☐ Dust mask, to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- ☐ Moist towelettes, garbage bags and plastic ties for personal sanitation
- ☐ Wrench or pliers to turn off utilities
- ☐ Can opener for food (if kit contains canned food)
- ☐ Local maps



Additional Items Consider Adding to an Emergency Supply Kit

- ☐ Prescription medications and glasses
- ☐ Infant formula and diapers
- ☐ Pet food and extra water for your pet
- ☐ Important family documents such as copies of insurance policies, identification and bank account records in a waterproof, portable container
- ☐ Cash or traveler's checks and change
- ☐ Emergency reference material such as first aid book or information from www.ready.gov
- ☐ Sleeping bag or warm blanket for each person. Consider additional bedding if you live in a cold-weather climate.
- ☐ Complete change of clothing including a long sleeved shirt, long pants and sturdy shoes. Consider additional clothing if you live in a cold-weather climate.
- ☐ Household chlorine bleach and medicine dropper – When diluted nine parts water to one part bleach, bleach can be used as a disinfectant. Or in an emergency, you can use it to treat water by using 16 drops of regular household liquid bleach per gallon of water. Do not use scented, color safe or bleaches with added cleaners.
- ☐ Fire extinguisher
- ☐ Matches in a waterproof container
- ☐ Feminine supplies and personal hygiene items
- ☐ Mess kits, paper cups, plates and plastic utensils, paper towels
- ☐ Paper and pencil
- ☐ Books, games, puzzles or other activities for children



QVHD 2023 SNAPSHOT

The Quinnipiack Valley Health District is the official public health department for the Town of North Haven. Our mission is to protect the district's residents from disease, injury, and environmental health hazards through prevention, education, enforcement, and collaboration.

QVHD has two core divisions: Environmental Health & Community Health.

Community Health

What we do:

Staff actively monitors reportable diseases, investigates outbreaks, educates the public on public health topics including overdose prevention & response, suicide prevention, & emergency preparedness, while providing guidance to residents & community partners on emerging health topics of significance.

QVHD loves to connect with our community, staff participated in:

North Haven Earth Day, Medication Take Back Day in October and April, Pride, and the Parent Provider Fair.

QVHD also organized training for EMS professionals to educate them on stigma and current drug trends, which was held at the North Haven library.

Substance Use Focus:

QVHD worked closely with the First Selectman & the Alliance for Prevention & Wellness to craft a proposal for the use of Opioid Settlement funds & assists with the efforts of the North Haven Prevention Council. The group works with community members to prevent substance misuse & promote mental well-being - we are actively seeking new members!

Environmental Health

What we do:

The Environmental Health division conducts inspections of food establishments, hair and nail salons, subsurface sewage disposal systems, daycare centers, and public pools.

Activities conducted between 7/1/22-6/30/23

- 160 food establishments, including the opening of 18 new establishments
- 99 hair & nail salons, including the opening of 7 new salons
- 2 hotels/motels & 12 public pools including 3 kiddie pools
- 25 site visits related to sub-surface sewage disposal systems (soil tests and inspections)
- 11 plan reviews for additions
- 68 public health nuisance complaints investigated
- 6 schools inspected, 8 childcare facilities inspected
- 115 temporary food event licenses issued, 77 were for 9 events held at the North Haven Fair Grounds



STAY IN TOUCH

BOARD OF FINANCE

TREASURER

The Treasurer Agent of the Town Deposit Fund is responsible for receipt and disbursement of all funds and is authorized to execute and affix the Town Seal to all notes, checks, and other Town obligations and releases.

FINANCE OFFICE

The Finance Office assists the Treasurer, Board of Finance and First Selectman. Its principal responsibility is the Town's day-to-day financial management and records keeping. Additional responsibilities include general administration, personnel, bidding, purchasing, grants procurement, grants management, insurance/risk management, facilities management, labor relations and wage/benefit administration.

TAX COLLECTOR OFFICE

The Tax Collector and her staff's responsibilities include, but are not limited to, the collection of all real estate, personal property, and motor vehicle tax bills, as well as sewer assessment fees.

Up-to-date procedures are utilized in the Tax Collector's office so that individual taxpayers, attorneys, title searchers, and real estate agents may have accurate, precise information which is both vital and necessary for real estate and personal property transactions. Much time is spent in the Tax Collector's office with title searchers and attorneys reviewing taxes and other assessments pertaining parcels of property so that the proper adjustments are made at the time of closing, and tax time.

The Tax Collector's office staff also works closely with the Town Clerk's office, Assessor's office, Finance Department and the various offices of the Public Works Department to ensure that all information related to property records is current and correct.

When taxes remain unpaid, Delinquency Notices, Tax Collector Demands, and for Real Estate taxes, Intent to Lien notices are issued in advance of the placement of liens upon the subject property, in the land records of the Town Clerk's office. After payment has been made, liens are released (yet never removed, as they become a permanent record). When motor vehicle taxes are not paid in a timely manner, by State statute, the Tax Collector must deliver to the Motor Vehicle Department a list of all those who are delinquent. This allows the DMV to deny renewal or new registration for that individual or business until payment of delinquent taxes is made in full. The Tax Collector and her staff make every effort to collect the highest percentage of the Grand List, especially in these difficult financial times. When it becomes necessary, the Tax Collector has the following tools to effectuate increased tax collection:

- ❖ Formal Demand
- ❖ Foreclosure of Liens (Sale/Strict)
- ❖ Tax Lien Assignments
- ❖ Jeopardy Collection
- ❖ Wage Garnishment
- ❖ Denial of Motor Vehicle Registration
- ❖ Denial/Revocation of Health Department Certification
- ❖ Alias Tax Warrants
- ❖ Tax Collector's Tax Sales
- ❖ U.C.C. Liens

For the Fiscal Year 22/23, North Haven's tax collection rate is set to exceed 99% of the Grand Levy. The Grand Levy is the total of all collectible taxes due on a grand list after the mill rate has been applied to the assessment. The Grand List is a list of all taxable property in the Town of North Haven, as of October 1 of each tax year. The Assessor develops the Grand List. The total value of the Grand List is a factor in determining the Mill Rate for each fiscal year. The Mill Rate is the tax rate, i.e., the tax rate to be calculated, per dollar of assessed value of property, wherein one

"mill" is one-tenth of a cent (\$0.001).

Through the diligent efforts of the Tax Collector and her staff, the Town has been highly successful in the collection of current, as well as delinquent, taxes (which includes interest and fees), the major source of The Town of North Haven's revenue.

2023/2024 TAX COLLECTOR'S SCHEDULE

- ❖ JULY 1, 2023: First-half Real Estate and Personal Property tax bills due; Motor Vehicle tax bill due in full;
- ❖ AUGUST 1, 2023 Last Day to pay to avoid penalty
- ❖ AUGUST 2023: Delinquency notices mailed
- ❖ JANUARY 1, 2024: Second-half Real Estate and Personal Property tax bills due; **(NO REMINDER NOTICE SENT)**; Supplemental Motor Vehicle tax bill is due in full
- ❖ FEBRUARY 1, 2024: Last Day to pay to avoid penalty
- ❖ FEBRUARY 2024: Delinquency notices mailed
- ❖ APRIL 2024: Intent to Lien Notices mailed
- ❖ MAY 2024: Real Estate Liens filed with the Town Clerk's Office

ASSESSOR'S OFFICE

The Assessor's Office is responsible for maintaining the property and assessment records for the town which include the Grand List, Property Record Cards, assessment maps, motor vehicle values and commercial personal property values.

The Assessor's Office is also responsible for administering state and local tax relief programs for taxpayers. These include: Veterans, Disabled and Blind exemptions, Elderly Homeowner, Elderly Tax Freeze

program, Volunteer Firefighter credits, Elderly Renters rebates and exemptions for Commercial Motor Vehicles, Industrial Machinery & Equipment and solar installations.

The Grand List is a record of all taxable and tax-exempt property in the town. The Assessor must complete the Grand List each year and file it with the Town Clerk by January 31 and with the State of Connecticut by March 31.

The last revaluation was completed for the October 1, 2019 Grand List. The next revaluation will be effective with the October 1, 2024 Grand List.

The Grand List for October 1, 2022

Residential	\$ 1,815,997,490
Commercial	\$ 607,627,730
Industrial	\$ 174,156,980
Motor Vehicles	\$ 345,046,920
Personal Property	\$ 475,416,120
Gross Grand List	\$ 3,418,245,240

Less:

Exemptions and Credits	\$ 165,909,046
Net (Taxable) Grand List	\$ 3,252,336,194

INFORMATION TECHNOLOGY

The Information Technology office provides the highest quality technology-based services, in the most cost-effective manner, to facilitate Town of North Haven services including Accounts Payable, Taxes, Grand List, Revenue and Expense Budget Reporting, and Computer Assisted Dispatching (CAD) of Police, Fire and Emergency Medical Services. In the past year, the IT Department has been working on Public Safety projects, new software deployments and Security initiatives. IT continues to assist with day-to-day operations, trouble tickets, phone calls, and keeping all software and services up to date. The Information Technology department looks forward to providing continuing quality service and support for all technologies, bringing better experiences for staff and residents.

COMMUNITY INFORMATION

EMERGENCY NUMBERS

Fire Emergency	911
Medical Emergency	911
Police Emergency	911
Electric & Gas Emergency	911
Poison Information	911
Suicide Prevention	911
Fire Business	239-5321, x100
After Hours	239-5434
Civil Defense	239-5321
Police Business	239-5321, x221
After Hours	239-5321, x221

TOLL FREE STATE NUMBERS

Governor's State Information Bureau	1-800-406-1527
Department of Consumer Affairs	1-800-842-2649

EDUCATION DEPARTMENT

Superintendent	239-2581
Administration Building	239-2581
High School	239-1641
Middle School	239-1683
Clintonville School	239-5865
Green Acres School	239-5387
Montowese School	239-2564
Ridge Road School	248-4050

School Closing Announcements will be reported on Local Radio Stations.

OTHER

Alcoholics Anonymous	624-6063
Animal Haven	239-2641
CT Transit Company	624-0151
CT Humane Society	393-0150
Motor Vehicle Department	800-842-8222
Post Office	239-0415
Social Security	773-2160
Service Officer for the Veterans of North Haven, Heather Osterberg-Aloi	239-5201, x529

Removal of Dead Animals:

Town Roads Only	239-5321, x221
State Roads Only	407-0526
State Police	789-7720

TOWN GOVERNMENT

Town Hall - Main Number	239-5321
First Selectman	239-5321, x680
Alcohol Program	239-5321, x500
Assessor	239-5321, x610
Building Office	239-5321, x405
Community Services	239-5321, x500
Dog Warden	239-5321, x250
Engineering Office	239-5321, x430
Finance Office	239-5321, x650
Health District	248-4528
Housing Authority	239-2700
Memorial Library	239-5803
Parks Maintenance	239-5321, x400
Personnel	239-5321, x650
Public Works Office	239-5321, x400
Purchasing	239-5321, x650
Recreation	239-5321, x530
After Hours	239-5329
Recreation InfoLine	234-2535
Registrar of Voters	239-5321, x640
Sanitation	239-5321, x418
Senior Center	239-5432
Streets and Roads	239-5321, x410
After Hours, Weekends & Holidays	239-5270
Tax Collector	239-5321, x620
Town Clerk	239-5321, x630
Treasurer	239-5321, x650
Visiting Nurse Agency	288-1623
Website	www.northhaven-ct.gov
Welfare Info	239-5321, x500
Youth Services	239-5321, x500
Zoning/Land Use	239-5321, x440

CHURCHES

Hope Christian Church 211 Montowese Avenue	234-7328
Church of Christ 2141 Whitney Avenue	248-7431
Community Bible Church 36 Sackett Point Road	239-0400
Vox Church 161 Mill Road	239-1495
Faith United Methodist Church 81 Clintonville Road	239-2469
Liberty Community Church	234-1938
540 Washington Avenue Montowese Baptist Church (American Baptist) 201 Quinnipiac Avenue	787-3725
Mount Carmel Christian Church 5100 Ridge Road	281-7320
North Haven Congregational Church 28 Church Street	239-5691
Our Lady of Mt. Carmel R.C. 3819 Whitney Ave., Hamden	248-0141
St. Barnabas R.C. Church 44 Washington Avenue	239-5378
St. Frances Cabrini R.C. Pond Hill Road	239-5700
St. John's Episcopal Church 3 Trumbull Place	239-0156
St. Therese R.C. Church 555 Middletown Avenue	239-1671
Zion Lutheran Church 235 Pond Hill Rd.	269-6847

SYNAGOGUES

Congregation Mishkan Israel (Reform) 785 Ridge Road	288-3877
Temple Beth Sholom (Conservative) 1809 Whitney Avenue, Hamden	288-7748

TOWN OFFICIALS, BOARDS AND COMMISSIONS

BOARD OF SELECTMEN

Michael J. Freda – *First Selectman*
William J. Pieper – *Second Selectman*
Sally J. Buemi – *Third Selectman*

TOWN CLERK/TAX COLLECTOR

J. Stacey Yarbrough

TOWN TREASURER

Donald F. Clark

REGISTRARS VOTERS

Jim Carew
Jennifer Massini-Vanacore

BOARD OF ASSESSMENT APPEALS

Jane Andrews
Michael E. Fletcher – *Chm.*
Napur Garg
Norman J. Juniewicz – *V-Chm.*
Ralph L. Ricciardelli – *Sec.*

CONSTABLES

Joseph D'Ernco
Kathleen B. Fox
Scott R. Leamon
Karl Veith

BOARD OF EDUCATION

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Marie W. Devlin
Eleni Diakogeorgiou – *Sec.*
Amanda Gabriele
Thais G. Moore
Randi M. Enrico-Petersen – *V-Chm.*
Martin Rudnick
Joseph Solimene

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Timothy M. Doheny – *Chm.*
Michael J. Freda
Laurie-Jean Hannon
Michael T. Hallahan – *Sec.*
Dyann M. Vissicchio – *V-Chm.*
Robert Zambrano

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Jennifer A. Caldwell
Vincenzo Gallo, Esq. – *V-Chm.*
Mary Jane Mulligan – *Sec.*
Pasquale F. Nuzzolillo – *Chm.*

JUDGE OF PROBATE

Michael Brandt

JUSTICES OF THE PEACE

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Donna Bouffard
April Capone
Kimberly Yates Carew
Barbara Dutra
Michael J. Freda
Lynn Fredricksen
Madelyn M. Guarnieri
Cheryl Maratea
Joseph Mayo
Angela Miller
Krista T. Mondo
Joan Morgan
Thomas Muir
John A. Parese
Pamela Parrella
Michael Zuccarelli, Jr.

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Brian R. Cummings
James J. Giulietti
Theresa Ranciato-Viele – *Sec.*
Paul J. Weymann – *V-Chm.*

ALTERNATES

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John Troiano
Roderick Ryan Williams
POLICE COMMISSIONERS
Marc J. Calafiore – *Sec.*
Robert Hannon
Lawrence Lazaroff – *Chm.*
Alden Mead
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Andrew Gorry
Joseph P. Villano – *Sec.*
Carolyn Yaccarino – *Chm.*
Albert J. Wambolt

ALTERNATES

Luigi (Lou) Coppola, Sr.
Robert Nielsen
Kenneth Quick

COMMISSION ON AGING

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Deacon Ronnie Bicknell
Kimberly Yates Carew
Delilah Dominguez, LCSW,
PA-C
Nupar Garg
Claudia Giulietti – *Chm.*
Donna Levine
Amea Lunn
Joseph P. Villano – *V. Chm.*

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APPEALS BOARD

Heidi A Boettger
Lynn Fredricksen – *Chm.*
James H. Iovieno – *V. Chm.*
Steven M. Miller – *Sec.*
James Nesdale

BLIGHT PREVENTION

APPEALS BOARD ALTERNATE
Alden Mead

BUILDING BOARD OF APPEALS

Peter Criscuolo
Peter Fuhrmann
Norman Juniewicz
Philip Kinsella
Karl C. Veith – *Chm.*

BUILDING BOARD OF APPEALS, ALTERNATES

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Rev. Scott Morrow – *V. Chm.*
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Martin Rudnick
Karl Veith

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Michael Nappe – *V.Chm.*
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Laurie M. Reynolds
Sumit Sharma
Michelle Spader
Robin Wilson

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Fran Notaro
Alan F. Riggs
Raymond Sola
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Deborah L. Moore
Robert Nielsen – *V. Chm.*
Alan Sturtz
Christine Reardon

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Robert Brancato
Robin M. Clark
Thomas J. Wydra – *V. Chm.*

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Nancy Leddy – *Sec.*
Anthony P. Solli – *V. Chm.*
Marvin G. Wilson

INLAND WETLANDS COMMISSION

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Ann Garsten
Cheryl Anne Juniewicz
James Lorusso, Jr.
Steven M. Miller – *V. Chm.*
Joseph Louis Tenedine – *Sec.*
John R. Whitcomb

INLAND WETLANDS COMMISSION, ALTERNATES

Pamela Sletten

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Laura Devaux
Gina Falcigno
Michael E. Fletcher – *Chm.*
Mary Ann Hardy
Kathleen Sheehan Imholt – *Sec.*
Erin S MacDonnell
Dean Volain

PARKS & RECREATION COMMISSION

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Robert Kowalewski
Keith Macdowell
Frank A. Montagna – *Sec.*
Christopher Pagan
Mary Lou Stamp – *V. Chm.*
Joan Walsh

WATER POLLUTION CONTROL AUTHORITY

Thomas Borrelli – *Sec.*
Michael J. Freda
William J. Lane, Jr. – *V. Chm.*
Thomas Muir
Dayle H. Sheridan
Leonard Thomas
Richard A. Werner – *Chm.*



